

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 30.03. 2021

Complainant : Sh. Bharat Bansal

Respondent : Commissioner,
Food & Supplies

Grievance No. : PGC/2020/A.II/F&S/02

1. Brief facts of the complaint

Sh. Bharat Bansal has filed a grievance in PGC regarding nonpayment of Bills of M/s Bharat Advertisers amounting to Rs. 2,54,330/- from Food & Supplies Department.

2. Proceedings in the Public Grievances Commission

The PGC has convened eight hearings in the matter and in the hearing held on 30.03.2021 the following are present :

Complainant : Absent

Respondent : Sh. K.C.James, S.O.(West)

3. Relevant facts that emerged during the hearing

3.1 Sh. K.C.James, S.O., District West, F& S Department is present in the hearing and submitted a report from Sh. Rajeev Chhabra, AC (West) stating that :

“the budgetary provision for payment to M/s Bansal Advertisers has been sanctioned. Subsequently, the bill for the payment has been processed and the same is submitted in PAO-XX, GNCTD vide bill no. CB-203 dated 22.03.2021 for payment to the above mentioned vendor.”

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Wear Mask, follow physical distancing & maintain hand hygiene.”***

3.2 Neither anyone is present from the South Zone nor any status report is submitted. This has been viewed seriously by the Commission.

4. Recommendations of the PGC :

4.1 PAO-XX, GNCTD is advised to clear the bill of vendor, which is already overdue, in a time bound manner.

4.2 Sh. K.P.Suhag, Asstt. Commissioner, South, Food & Supplies Department is directed to put up the proposal for approval from the Competent Authority on the lines of the proposal of District West, pursue the matter with the Competent Authority for early clearance and submit an Action Taken Report to the Commission.

4.3 Complainant is advised to pursue his matter with A.C., South Zone.

With the above recommendations the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2020/A.II/F&S/03/

Dated:

To:

1. Sh. K.P.Suhag, Asstt. Commissioner (South), Department of Food Supplies & Consumer Affairs, Govt. of NCT of Delhi, Asian Market, Sector-3, Pushp Vihar, New Delhi-110017
2. P.A.O.-XX, GBSSS No. 1 Rajouri Garden Ext. School Building, Z-Block, Rajouri Garden, New Delhi 110027

Copy for information to :

M/s. Bansal Advertisers

***“No carelessness until there is a cure.
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