

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 12.07.2021

Complainant : Sh.Shadi Ram – Present.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Shri V.K. Chauhan,  
Z.E. O/o.EE(NE-I) – Present.  
Grievance No. : PGC/2020/A.II/DJB/67

**1. Brief facts of the case**

1.1 Sh. Shadi Ram, complainant, filed a grievance petition before Public Grievances Commission, aggrieved by no water supply and irregular low pressure at Gali No.6, Khazani Nagar, Johripur, Delhi-110092.

**2. Facts emerged during the proceedings.**

2.1 An action taken report has been filed on behalf of Executive Engineer(NE)-I, Delhi Jal Board, GNCT of Delhi. It is stated in the report that *“One time water supply is available in Khajani Nagar Area from Gali No.1 to 8 found water is available at normal pressure.”*

2.2 The complainant present expressed his satisfaction over action taken by the respondent department and stated that water problem in the concerned affected area has been redressed.

**3. Directions :**

3.1 In view of the prompt action taken by the respondent department in redressing the grievances of the complainant, the case stands

disposed of in the Commission.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2020/A.II/DJB/67

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
3. Executive Engineer(NE)-I, Delhi Jal Board, GNCT of Delhi, 2142, Janta Flats, GTB Enclave, Delhi-110093.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Shadi Ram.