

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 20.07.2021

Complainant : Sh. Balwant Singh – Present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD.
Through Shri Devki Nandan,
ZRO (S)-II,
Sh.Bharat Bhushan Khurana,
Sr.A.O. - Present.

Grievance No. : PGC/2019/A.II/DJB/15

1. Brief facts of the case

1.1 Shri Balwant Singh, complainant has filed a grievance petition before this Commission on 23.4.2019, aggrieved by recovery of amount of Rs.95,500/- (on account of increment), non-payment of Gratuity and encashment of Earned Leave despite the fact that he retired on 31.3.2018. He has requested Commission's intervention for direction to the Delhi Jal Board to take needful action.

2. Facts emerged during the proceedings.

2.1 Shri Devki Nandan, Zonal Revenue Officer(S)-II, of the respondent department filed an action taken report. It is stated in the report that *“As per observation of Accounts Section dated 16.07.2021, the re-pay fixed of the individual at the time of retirement is in order and recovery made also is in order.”*

2.2 The Commission notes that no documentary proof/rules have been quoted along with the action taken report with regard to examination of the issue of recovery of amount of Rs.95,500/- from the complainant. Further, Shri Bharat Bhushan Khurana,

Sr.A.O. of the respondent department could not give any satisfactory reply as to whether the same has been examined as per rules. He stated that he has joined only recently and could not go through the proposal or Court's judgment in totality. The Commission expresses its displeasure over the conduct and attitude of the accounts functionaries of the respondent department who did not show any seriousness and could not give their proper opinion despite the fact that the complainant has been agitating this issue for a long time and also the same is pending in the Commission for the last two years and also despite giving various judgments of the Hon'ble Courts on the issue. The complainant is still not satisfied with the reply given by the respondent department and requested to provide him photocopies of the file in which the complete proposal has been dealt by the accounts functionaries of the concerned zone of the respondent department.

3. Directions :

3.1 In view of the fact that the respondent department has failed to redress the grievances i.e. recovery of amount of Rs.95,500/- (on account of increment) from the complainant to his satisfaction despite giving numerous directions, the case of the complainant stands disposed of in the Commission with the advise to the complainant to approach any other appropriate forum or court of law for redressal of his present grievance. Further, he is advised to approach the concerned officers for getting the photocopies of the concerned file in which the present case has been dealt with by the accounts functionaries of the respondent department.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DJB/15

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.

2. Zonal Revenue Officer(South-II) LPN, Delhi Jal Board, GNCT of Delhi, Jal Sadan, Lajpat Nagar, New Delhi-110024.
3. Shri Bharat Bhushan, Sr.Accounts Officer, O/o.S.E.(South) Delhi Jal Board, LPN, Jal Sadan, Lajpat Nagar, New Delhi-110024.
4. Ex.Engineer(S-II), Delhi Jal Board, Jal Sadan, Lajpat Nagar, New Delhi-110024.
5. Shri Rakesh Kumar, A.O.(Pension), Delhi Jal Board, GNCT of Delhi, Old Building, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
6. The Nodal Officer(PGC), Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005 to ensure presence of the concerned officers on the next hearing in PGC.
7. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
8. Shri Balwant Singh.

