PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 13.07.2021

Complainant : Sh. Bachan Singh.

Respondent : The Chief Executive Officer.

Delhi Jal Board, GNCTD.

Through Sh. Anil Kumar Jain,

A.E.(C) O/o.EE(NW)-II

Sh.Suresh Kr.Bhardwaj, PHI/Narela Zone, North DMC

Sh. Om Prakash,

Bailiff O/o. SDM(Alipur), GNCTD – Present.

Grievance No. : PGC/2020/A.II/DJB/65

1. Brief facts of the case

1.1 Shri Bachan Singh filed a grievance petition before this Commission against illegal water cleaning plant and sale of water through tankers at Kh.No.108, H.No.366, 1st Floor, Industrial Area, Khera Kalan, Delhi-110082. It has been further stated in the petition that despite making complaints to District Magistrate(North), Alipur, GNCTD vide letters dated 01.06.2020 and 27.08.2020, no action has been taken. Further, a complaint was also made to Dy.Commissioner(Factory Licensing), North DMC vide letter dated 02.06.2020. Furthermore, a complaint was also made to Executive Engineer, Narela Zone, DJB but the situation has not improved at all.

2. Facts emerged during the proceedings.

- 2.1 An action taken report has been filed by Shri Anil Kumar Jain, A.E.(C), O/o. EE(NW)-II, Delhi Jal Board. It is stated in the report that "Ilegal borewell has already been sealed by the area SDM on 08.02.2021. The site has been again inspected by the team constituted by SDM Office on 26.03.2021 and it is found that there is no illegal water plant running at site."
- 2.2 The representative appearing from the Office of Sub-Divisional Magistrate(Alipur), GNCT of Delhi filed a report stating that no water plant was found operating from the concerned Khasra.
- 2.3 The complainant is not present.

3. <u>Directions:</u>

3.1 The Commission has gone through the reports furnished by the Office of Executive Engineer(NW)-II, Delhi Jal, Board, Office of Sub-Divisional Magistrate(Alipur), APHI/NRZ, North DMC and FI/FL, North DMC and also heard the submissions. As appropriate action has been taken by the area SDM on 08.02.2021 and also as per inspection report dated 07.07.2021, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN) MEMBER(PGC)

PGC/2020/A.II/DJB/65

Dated:

- 1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
- District Magistrate (North), GNCT of Delhi, Revenue Department, G.T. Karnal Road, Alipur, Delhi-110036.
- 3. Sub-Divisional Magistrate(Alipur), GNCT of Delhi, Revenue Department, DM Office Complex, Alipur, Delhi-110036.
- Dy.Commissioner(Factory Licensing), District North, North Delhi Municipal Corporation, GNCTD, 11th Floor, Dr.S.P.M. Civic Centre, Minto Road, New Delhi-110002.

- 5. Dy.Health Officer, Public Health Department, Narela Zone, District North, North Delhi Municipal Corporation, Narela, Delhi-110040.
- The Executive Engineer(NW)-II, Delhi Jal Board, GNCT of Delhi, H-Block, Sector-15, Rohini, Delhi-110089.
 E mail: eenw2.djb@gmail.com
- 7. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
- 8. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi.
- 9. Sh.Bachan Singh Rana.