

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.07.2021

Complainant : Smt. Ravindri Mishra.

Respondent : The Director, Deptt. of Women & Child Development, Govt.of NCT of Delhi.
through
Sh. Ravinder, Welfare Officer (HQ), Deptt. of WCD, – Present.

Grievance No. : PGC/2021/A.II/WCD/04

1. Brief facts of the case

1.1 Mrs. Ravindri Mishra has filed a grievance petition before Public Grievances Commission, aggrieved by non-receipt of her Widow Pension for the past one year from the Department of Women & Child Development, GNCTD.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 15.07.2021 has been by Sh. Ravinder, Welfare Officer (HQ), Deptt. of WCD on behalf of Dy. Director (FAS) of the respondent department. It is stated in the report that *“As per the FAS branch record, the widow pension in r/o Ms. Ravindri Mishra has been started and so far as the issue of arrears is concerned, the payment of Rs.30,000/- has been done on date 23.04.2021 in beneficiary’s Bank of Baroda account ending with 5720 and the pension will be remitted regularly. The latest payment status is enclosed for kind reference.”*

2.2 The complainant was not present in the hearing.

3. Directions

3.1 Sh. Ravinder, Welfare Officer (HQ) of the respondent department has categorically stated during the hearing that the widow pension of the complainant has been started. Further, the payment of Rs.30,000/- as arrears has also been credited in beneficiary’s Bank of Baroda account. The Commission is satisfied with the action taken by the department and **the matter is disposed of in the Commission.** However, the complainant is free to approach the Department of Women & Child Development as well as the Commission in case she has any further grievance with regard to her present complaint.

No. PGC/2021/A.II/WCD/04

Dated:

1. The Director, Department of Women & Child Development,
Govt. of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy. Director (FAS), Department of Women & Child Development,
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-
110006.
3. District Officer (North West-I), Department of Women & Child
Development, Govt.of NCT of Delhi, Silai Kendra, F Block Mangol
Puri, New Delhi-110083.
4. Smt. Ravindri Mishra,