

*"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 08.04.2021

Complainant : Sh. Mangha Singh.  
Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi.  
through  
6. Dr. Rajeev Kumar, DDE (Zone-4) – Present.  
7. Sh. S.K. Tiwari, P.G.T., Political Science  
Govt. Boys Sr. Sec. School,  
Khajoori Khas, Delhi - Present.  
Grievance No. : PGC/2021/A.II/Edn./01

**1. Brief facts of the complaint**

1.1 Sh. Mangha Singh has filed a grievance petition before Public Grievances Commission aggrieved by non-payment of retirement benefits i.e. Leave Encashment, gratuity, GPF, Insurance, commutation of pension and MACP arrears etc. He has retired as PGT (Hindi) on 31.08.2020.

**2. Relevant facts emerging during the hearing**

2.1 Dr. Rajeev Kumar, DDE (Zone-4), Dte. of Education was present in the hearing and submitted an action taken report dated 05.04.2021 stating therein that:-

*"1. The H.O.S./Principal was directed to put up the status of all retirement benefits in r/o Sh. Mangha Singh retired PGT (Hindi).*

*2. The H.O.S. submitted his reply vide L-1112 dated 15.03.2021 (copy enclosed).*

*3. As per the report submitted by the HOS through DDE (Zone-4), MACP III was granted to Sh. Mangha Singh vide order*

*No.F.52(6)DDE/NE/MACP/PGT/TGT/2020/383-91 dated 13.11.2020 and accordingly the pay was revised. The arrear amount Rs.3,02,555/- was paid on 08.02.2021.*

*4. The pension of Sh. Mangha Singh was revised vide Diary No.W 068037210200001 dated 16.02.2021 of PAO-VIII.*

*5. Due to grant of MACP III, gratuity amount was also revised and the due amount Rs.71428/- has been paid vide Order dated 22.02.2021 of PAO VIII..*

*6. Due to grant of MACP III, the amount of commutation of pension was also revised and the due amount Rs.72763/- has been paid vide Order dated 22.02.2021 of PAO VIII.*

*7. The revised leave encashment amount Rs.36724/- has also been paid on 11.03.2021.*

*8. It is further submitted that all applicable retirement benefits in r/o Sh. Mangha Singh have been paid to him and now nothing is pending.”*

2.2 The complainant was not present in the hearing. However, a letter dated 11.02.2021 from the complainant addressed to the H.O.S, Govt. Boys Sr. Sec. School, Khajoori Khas, Delhi stating therein that all his grievances has been resolved to his satisfaction. Hence, the case may be closed in the Commission.

### **3. Directions of the PGC**

3.1 The case stands disposed of as the departmental representative present in the hearing, categorically submitted vide their action taken report, that all the pending dues of the complainant has been paid to him and pension is also revised by the department. Further, the complainant, vide his letter dated 11.02.2021 addressed to the H.O.S, Govt. Boys Sr. Sec. School, Khajoori Khas, stating therein that all his grievances has been resolved to his satisfaction.

( MRS. MADHU SHARAN)  
MEMBER

PGC/2021/A.II/Edn./01

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Special Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy. Director of Education (HQ), Directorate of Education, Govt. of

NCT of Delhi, Old Secretariat, Delhi-110054 to ensure presence of concerned Dy. Director of Education on the next date of hearing.

4. Deputy Director of Education, District North East-I GNCT of Delhi, B-Block, Yamuna Vihar, Delhi-110053.
5. Sh. Mangha Singh

