

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 12.07.2021

Complainant : Sh. Jai Prakash,
Respondent : Deputy Commissioner
Shahadara South Zone,
Grievance No. : PGC/2021/MCD/08

1. Brief facts of the complaint

Sh. Jai Prakash has filed a grievance in PGC regarding non release of pensionary benefits after retirement of his wife on 30.09.2019 from Shahadara South Zone, EDMC.

2. Proceedings in the Public Grievances Commission

The PGC has convened second hearing in the matter on 12.07.2021 wherein the following are present :

Complainant : Present through his son
Respondent : Absent

3. Relevant facts that emerged during the hearing

3.1 None present from the department but a status report is received in the matter under the signatures of the Asstt. Commissioner, Shahadara South Zone, EDMC stating that :
“the detail of superannuation benefits / final payments made / yet to be made to the family of deceased employee are as under :

***“No carelessness until there is a cure. Wear Mask,
follow physical distancing & maintain hand hygiene.”***

S.No.	Terminal Benefits	Amount	Remarks
1.	Leave Encashment	Rs.4,65,660/-	paid
2.	GPF	Rs. 3,45,233/-	Paid
3.	Gratuity	Jai Prakash Rs.2,54,937/- Ajeet (s/o Urmila)Rs.2,54,937/- Recovery NDMC Rs.2,58,466/- Total Rs. 7,68,339/-	Paid
4.	Commutation of pension	Rs. 7,82,691/-	paid
5.	7 th CPC arrear	Rs.36,996/-	Passed on 19.11.2020 (payment shall be made after availability of funds)
6.	Pay diff. arrear	Rs. 2,30,018/-	Passed on 19.03.2021(payment shall be made after availability of funds)
7.	Pension	PPO-6655	PPO number issued.
8.	GIS		Under process

3.2 On perusal of status report submitted by the department it is seen that Smt. Urmila retired from Mpl. Service on 30.09.2019 and died on 30.04.2020. Most of the terminal benefits have been paid to the family of the deceased, except GIS and two arrears.

4. Recommendations of the PGC

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone is advised to ensure that the remaining payments i.e. GIS and two arrears, are made to the complainant alongwith any other dues.

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/MCD/08/

Dated :

To:

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032

Copy for information to :

Sh. Jai Prakash

***“No carelessness until there is a cure. Wear Mask,
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