

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08.04.2021

Complainant : Smt. Asha Maini.
Respondent : The Director,
Department of
Women & Child Development,
through
Sh. Ashish Ranjan,
Welfare Officer (HQ), Deptt. of WCD,
- Present.
Grievance No. : PGC/2021/A.II/WCD/01

1. Brief facts of the complaint

1.1 Smt. Asha Maini has filed a grievance petition before Public Grievances Commission aggrieved by non-receipt of Widow pension. She further stated that she has visited the department many time for starting of pension but nothing comes out of it.

2. Relevant facts emerging during the hearing

2.1 Sh. Ashish Ranjan, Welfare Officer (HQ), Department of WCD was present in the hearing and submitted an action taken report dated 05.04.2021 stating therein that:-

“As per FAS Branch record, the widow pension in respect of Smt. Asha Maini has been started from the month of February 2021 and payment of Rs.27500/- for the financial year 2020-21 has been done on 15.03.2021 in beneficiary’s Axis Bank account and the pension will be remitted regularly. The latest payment status is enclosed for kind reference.”

2.2 The complainant was not present in the hearing.

3. Directions of the PGC

3.1 The case stands disposed of as the departmental representative present in the hearing, categorically submitted vide their action taken report, that the widow pension has started w.e.f. February 2021 and payment of Rs.27500/- for the financial year 2020-21 has been done on 15.03.2021 in beneficiary's Axis Bank account. Further, pension will be remitted regularly in complainant's bank account.

(MRS. MADHU SHARAN)
MEMBER

PGC/2021/A.II/WCD/02

Dated:

1. The Director, Department of Women & Child Development,
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Dy. Director (FAS), Department of Women & Child Development,
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
3. Smt. Asha Maini