

***“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”***

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
E mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 06.07.2021

Complainant : Sh.Laxman.  
Respondent : Addl.Chief Secretary (Power),  
Govt. of NCT of Delhi.

Sh.Sudarshan Bhattacharya,  
Manager, BSES Rajdhani Power Ltd. - Present.  
Grievance No. : PGC/2021/A.II/Power/21

**1. Brief facts of the case.**

1.1 Shri Laxman filed a grievance petition before the Public Grievances Commission aggrieved by non-providing of new electricity connection (Application No.8004698402) at WZ-724/B, Gali No.18D, Sadh Nagar, Palam, New Delhi-110045.

**2. Facts emerged during the proceedings**

2.1 An action taken report has been filed by Sh.Sudarshan Bhattacharya, Manager, BSES Rajdhani Power Ltd. It is stated in the report that *“The applied connection is released vide CA No.153283893 and Meter No.26955555 has also been installed at site on 23.03.2021 against the new connection Order No.8004698402.”*

Copy of current raised electricity bill has also been enclosed with report.

2.2 The complainant is not present.

**3. Directions of the PGC:**

3.1 In view of the action taken by the respondent department with regard to installation of meter against the new connection, the case of the complainant stands disposed of in the Commission.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2021/A.II/Power/21

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head, Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1<sup>st</sup> Floor, Nehru Place, New Delhi-110019.
3. Manager/Customer Care-Corporate BSES Rajdhani Power Ltd.  
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4. Shri Laxman.