

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing : 06th Sept., 2021

Complainant : Sh. Sat Narayan Sharma
Respondent : Medical Superintendent
Hindu Rao Hospital
Grievance No. : PGC/2021/MCD/16

1. Brief facts of the complaint

Sh. Sat Narayan Sharma, the complainant has filed a grievance in this Commission regarding nonpayment of terminal benefits including pension from Hindu Rao Hospital from where he was retired on 30.06.2020.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter and in the hearing held on 06.09.2021 following are present :

Complainant : Absent
Respondent : Smt. Poonam Arora, A.O. HRH
Sh. Rajesh Kumar, SSA, GPFC Cell,
North DMC

3. Relevant Facts that emerged during the hearing :

Ms Poonam Arora, Admn. Officer, Hindu Rao Hospital is present in the hearing and submitted a status report stating that :

“Sh. Sat Narayan Sharma was working in this hospital as S.I. and retired from municipal service on attaining the age of

*“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”*

superannuation on 30.06.2020. He had filed a complaint in PGC vide No. PGC/2021/MCD/16-23/520 dated 12.04.2021 regarding payment of terminal benefits such as Gratuity, Leave Encashment and GIS.

In this regard it is informed that as per service book the following payment bills have already been paid by the concerned departments. The details are as under :

1. Leave Encashment bill amounting to Rs. 7,72,200/- has been passed from the office of ACA/Hindu Rao Hospital on 02.09.2020 and already paid on 29.10.2020.
2. GIS bill amounting to Rs. 16,814/- has already been passed from AO/GIS HQ, North DMC on 27.10.2020 and the same amount has already been credited in the SBI Bank Account bearing NBo. 10650708778 Branch Malka Ganj on 28.12.2020 as per letter received from the office of GIS HQ North DMC.
3. GPF bill amounting to Rs. 9,21,210/- passed on 09.06.2021. As per letter received from the office of AO/GPF North DMC, it is clarified that GPF will be released on FIFO method from Commissioner GPF Account to all employees as and when funds received from the DCA / HQ/ NDMC.
4. Gratuity bill amounting to Rs. 12,54,825/- is calculated and the same is sent to the office of the DCA/Final payment HQ North vide demand No.24 dated 06.10.2020 as per letter received from the office of DCA/City SP Zone.”

3.2 From the above it is seen that leave encashment and GIS has already been paid to the complainant and he is getting his regular pension.

As regards the GPF payment is concerned the complainant retired from municipal service on 30.06.2020 but till date has not received his own savings in the form of GPF. There are several orders from the DOPT regarding timely payment of GPF final payment to the

retiring government servant. One such Office Memorandum from DOT dated 16th January, 2017 states as under :

“Rule 34 of General Provident Fund (Central Service) Rules clearly provides that when the amount standing at the credit of a subscribed in the General Provident fund becomes payable, it shall be the duty of the Accounts Officer to make payment. The authority for the amount payable is to be issued at least a month before the date of superannuation, but payable on the date of superannuation.

As per Rule 11(4) of GPF Rules, in case the GPF balance is not paid on retirement, interest on the GPF balance is required to be paid for the period beyond the date of retirement also. While interest for the first six months beyond retirement can be allowed by the PAO in the normal course, approval of Head of Accounts office is required for payment of interest beyond six months and that of Controller of Account/Financial Adviser beyond a period of one year.

To ensure timely final payment of GPF and to avoid unnecessary financial burden on account of interest beyond retirement, it has now been decided that every case, in which payment of interest on General Provident Fund becomes necessary in terms of Rules 11(4) of GPF Rules, 1960 shall be put up for consideration to the Secretary of the Administrative Department. In all such cases the Secretary of the Administrative Ministry / Department will fix responsibility at all levels to take appropriate action against the government servant or servants who are found responsible for the delay in the payment of General Provident fund.”

The officers of the department are advised to abide by the circulars of DoPT & ensure timely payment of the employees own money.

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4. **Directions of the PGC**

4.1 Medical Superintendent, Hindu Rao Hospital is advised to pursue the matter regarding remaining payments of terminal benefits with the concerned officers at Headquarter level and ensure that the same are paid to the complainant without further delay.

4.2 Dy. Controller of Accounts, Final Payments, North DMC is advised to take note of the para 3.2 above and ensure that the remaining payments especially **GPF** are paid to the complainant without further delay.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No.PGC/2021/MCD/19/

Dated :

To:

1. Deputy Controller of Accounts, Final Payments, North DMC, Dr. SP Mukherjee Civic Centre, JLN Marg, New Delhi - 110002
2. Medical Superintendent, Hindu Rao Hospital, Malka Gaj, Delhi - 110007

Copy for information to :

Sh. Sat Narayan Sharma