

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 06.09.2021

Complainant : Sh.Saroj Kumar – Present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Amirudin Khan,
ZRO(M.G.)

Sh.Anurag Godiyal,
J.E.(Civil), O/o. EE(Project) W-IX, DJB

Sh.Awanindra Singh,
Sr. Engineer, NWS

Sh.Praveen Kumar,
Dy.Manager, NWS – Present.

Grievance No. : PGC/2021/A.II/DJB/06

1. Brief facts of the case

1.1 Sh.Saroj Kumar, Complainant, filed a grievance petition in the Public Grievances Commission aggrieved by non-providing of water connection with ARN Number (777681707580).

2. Facts emerged during the proceedings.

2.1 Shri Anurag Godiyal, J.E.(Civil) filed an action taken report on behalf of Executive Engineer(Project) W-IX of the respondent Department. It is stated in the report by Shri Naresh Kumar Dargan, Executive Engineer(Project) W-IX that *“The site has been inspected and flat of complainant has been measured on 26.08.2021. The height of the building upto the roof of the floor of the complainant is 16.79 mtrs. The total height of the building is, however, 19.89 mtrs. upto rooftop of the building.”*

Inspection report as well as site photographs of the Building have also been enclosed with the report.

2.2 Shri Saroj Kumar, complainant, challenged the inspection report. He contended that height of the building has been measured from the ground level whereas it should have been measured from the plinth level. Further, he stated that he has obtained the electricity connection in his flat.

2.3 The engineer representing respondent department, however, contradicted the submission of the complainant. He stated that the height of the building has been correctly measured as per the criteria followed in such cases. He referred to the clarification dated 15.02.2018 issued by Chief Engineer(Plg.)W, Delhi Jal Board and a copy of the same has also been furnished.

2.4 The complainant was made aware of the extant guidelines/criteria being followed by the respondent department in such matters.

3. Directions :

3.1 The Commission feels that the respondent department has followed criteria adopted in such cases and has dealt with the matter as per the extant guidelines in this regard.

3.2 In view of the above, the case of the complainant stands dismissed being devoid of merits.

(SUDHIR YADAV)
MEMBER(PGC)

PGC/2021/A.II/DJB/06

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(Project Water)-IX, Delhi Jal Board, GNCT of Delhi, Ashok Vihar, Overhead Tank, New Delhi-110052.
E mail: projectwater9@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Sh.Saroj Kumar.