PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 22nd October, 2026

Complainant	:	Sh. Bhudev
Respondent	:	Deputy Commissioner, Narela Zone, MCD.
Grievance No.	:	PGC/2026/A-II/MCD/507

1. Brief Facts of the Complaint

Sh. Bhudev has filed a grievance petition in PGC aggrieved by non receipt of pensionary benefits i.e. Non-Metric Grade Pay Arrear @Rs. 1800/2400/PM under the 6th CPC 2006 (w.e.f. 01.01.2006 to 30.04.2016), GPF & GIS (with interest) ACP/MACP-I & II Scheme Arrear, Uniform Allowance Arrears (2017 to 2023) and other Superannuation Benefits. The complainant stated in his grievance petition that he had superannuated on 28.02.2023 from MCD. However, despite a lapse of three years, he had not received the aforesaid terminal benefits.

2. Relevant facts that emerged during the hearing

2.1 The complainant is not present.

2.2 Shri Vikas, Senior Secretarial Assistant, Narela Zone, MCD is present on behalf of respondent department and submitted a status report, stating the following:-

"1. That the above-noted matter is pending adjudication before this Hon'ble Commission and is fixed for hearing on 22.10.2026.

2. That the complete calculation sheet in respect of the admissible dues is enclosed herewith as ANNEXURE-A.

3. That the applicant has been drawing Fixed Medical Allowance (FMA); hence, he is not presently eligible for the medical card.

PRAYER

In view of the above, it is respectfully prayed that since the requisite complete calculation sheet and reply are submitted by the Management, the present case may kindly be disposed of by the Hon'ble commission in the interest of justice.

ANNEXURE-A

CALCULATION SHEET

Name of the employee with father's/husband's		BHUDEV, S/O RAM THAKUR						
BMID		51101321						
Employee status		WORKING						
Zone, Ward		NARELA, ALIPUR						
Department		DEMS						
S.No	Claim category	Claim Amount as per petition	Paid amount	Bill passed amount	Gross amount	Deduction	Net Payable amount	Remarks
1	NON-MATRIC/GRADE PAY	---	134,677	134,677	148,677	14,000	---	PAID ON 21.10.2026
2	GPF	---	499,408	499,408	499,408	---	---	PAID ON 23.09.2026
3	GIS	---	8,229	8,229	8,229	---	---	PAID ON 13.10.2026
4	ACP/MACP	---	431,559	431,559	431,559	---	---	PAID ON 07.08.2026
5	DRESS ALLOWANCE	---	28,333	28,333	28,333	---	---	PAID ON 21.10.2026
6	DIFF OF LEAVE ENCASHMENT	---	65,500	65,500	65,500	---	---	PAID ON 21.10.2026
7	DIFF OF GRATUITY	---	91,700	91,700	91,700	---	---	PAID ON 21.10.2026
	TOTAL	---	**12,59,406**	**12,59,406**	**12,73,406**	**14,000**	---	
Note: If any excess payment is found, the same shall be recovered.								

3. **Recommendations of the PGC**

3.1 In view of the fact that necessary action has been taken by the respondent department by releasing all pending terminal benefits to the complainant and thereby sucessfully resolving the original grievance filed by the complainant, **the matter is disposed of at the level of the Commission**. However, if the complainant feels that there are some issues in the original grievance filed by him which are still not resolved by the respondent department, he can approach the Commission for the redressal/resolution of the same.

(DHARMENDRA)
CHAIRMAN (PGC)

F.No. PGC/2026/A-II/MCD/507 1/938-941 Dated : 3/11/26

To :

1. Commissioner, Municipal Corporation of Delhi, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi – 110002.
2. Additional Commissioner (Finance), Municipal Corporation of Delhi, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi – 110002.
3. Deputy Commissioner, Narela Zone, Municipal Corporation of Delhi, Opposite Narela Police Station, Delhi - 110040.
4. Sh. Bhudev, S/o Late Sh. Ram Thakur, R/o: House No. 14, Near MCD Primary School & Kali Mata Temple, Metro Vihar, South Holambi Khurd, North West Delhi-110082.