

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 14th October, 2026

Complainant : Sh. Dinesh Kanwal
Respondent : The Director,
Directorate of Employment.
Grievance No. : PGC/2026/A-II/Emp./528

1. Brief Facts of the Complaint

Sh. Dinesh Kanwal has filed a grievance petition in PGC aggrieved by non payment of Interest on GPF for the month of May, 2025. The complainant has retired on 30.4.2025 from the Directorate of Employment, Govt. of NCT of Delhi as Technical Officer (P).

The complainant stated in his grievance petition that he had applied for withdrawal of final GPF well in advance on 25.3.2025 but the same was transferred to him on 25.6.2025 after a period of three months. Further, the amount was transferred with the accrual of Interest up to April 2025 only while leaving the justified interest for May 2025. Subsequently, he had written e-mails to the Director (Employment) dated 26.6.25, 11.7.25, 29.7.25, 29.8.25 respectively requesting accrual of left out justified interest for May 2025, but to no avail.

In view of the above, the complainant approached LG Portal for redressal of his grievance and lodged complaint, reference no. 2025023606, dated 17.10.25, followed by reminders dated 17.11.25 and 24.12.25 respectively. However, till date, no communication has been received in this regard from the LG Portal.

Therefore, the complainant has requested for intervention of PGC for release of interest for the month of May 2025 on the final GPF amount.

2. Relevant facts that emerged during the hearing

2.1 Shri Ashok Kumar, Section Officer and Shri Shamsher Singh, Sr. Assistant are present on behalf of the respondent department and submitted action taken report, stating the following :-

"Hon'ble PGC vide order dated 18/09/26 had inter-alia directed:

(i) Principal Secretary (Finance) to provide budget under MH-2049 and accord concurrence,

(ii) Director (Employment) to pursue the file with Finance Department,

(iii) SO(Admn.) to take up matter personally with Finance Department.

ACTION TAKEN ON PGC ORDER

On the very next day of hearing i.e. on 17.09.2026, a detailed proposal was moved by this Directorate. As per clarification received from PAO-XIII vide Letter dated 10.09.2026, interest is to be calculated as per C&AG's 'S' Decision below Rule 11 of GPF(CS) Rules, 1960 and expenditure is debitable to Major Head 2049 - Sub-Major Head 03 - Minor Head 104 (Charged Expenditure). Accordingly it was proposed that:

- a) Proposal may be sent to Finance Department, GNCTD for providing budget under Head 2049 and for concurrence to sanction Rs. 6318/- as interest on delayed GPF payment in r/o Sh. Dinesh Kanwal for the period 01.06.2025 to 25.06.2025 (25 days @7.1% on Rs. 12,99,153/-).
- b) On receipt of concurrence, sanction order will be issued and bill presented to PAO-XIII.

Examination by Accounts Branch and change in line of action:

The proposal was routed through Accounts Branch for examination. Vide Note #36 dated 18.09.2026, Assistant Account Officer examined and found calculation of Rs.6318/- for 25 days in order and agreed that file may be sent to Finance Department as proposed. However, subsequently the matter was re-examined by Deputy Controller of Accounts (Employment) vide Note #39 dated 05/10/2026. DCA observed that the payment of interest on delayed payment of GPF is actually booked under Major Head 8005-GPF and not under MH-2049. The PAO-GPF Cell, Govt. of NCT of Delhi is competent to sanction the interest on delayed payment of GPF upto six months after retirement.

In view of the above advice of DCA, the earlier proposal for sending file to Finance Department, GNCTD was modified. Accordingly, this Directorate has issued Letter No. F. 13(1)/Emp/Admn/97/GPFwithdrawal/2298 Dated: 12/10/26 to Dy Controller of Accounts (Funds), GPF Cell, GNCTD, 4th Floor, Vikas Bhawan-II, Civil Lines, Delhi-12 requesting to issue authority of Rs. 6318/- as interest on delayed GPF in respect of Sh. Dinesh Kanwal (PPO No. 694612500559). Copy enclosed.

Present Status

Authority/reply from GPF Cell is awaited. On receipt of authority, GPF Bill will be prepared and presented to PAO-XIII for crediting interest amount to pensioner's account."

3. Recommendations of the PGC

3.1 The Director, Directorate of Employment, GNCTD is directed to take necessary steps for expeditious resolution of the complainant's grievance.

3.2 Section Officer (Admn.), Directorate of Employment, GNCTD shall personally pursue the matter of **interest on delayed GPF payment** with Dy Controller of Accounts (Funds), GPF Cell, GNCT of Delhi and release the said amount within 15 days.

3.3 Section Officer (Admn.), Directorate of Employment, GNCTD is directed to remain present along with action taken report in the next hearing.

3.4 The next date of hearing is scheduled for **12.11.2026 at 11.00 A.M.**

Dharmendra
16/11/2026
(DHARMENDRA)
CHAIRMAN (PGC)

F.No. PGC/2026/A-II/EMP/528

11145-148

Dated :

19/10/26

To :

1. Principal Secretary (Finance), Govt. of NCT of Delhi, 4th Level, A-Wing, Delhi Secretariat, New Delhi - 110002.
2. The Director, Directorate of Employment, Govt. of NCT of Delhi, IARI Complex, PUSA, New Delhi - 110012.
3. Section Officer (Admn.), Directorate of Employment, Govt. of NCT of Delhi, IARI Complex, PUSA, New Delhi - 110012.
4. Sh. Dinesh Kanwal, Barrack No.19, Ramjas Estate, Anand Parbat, New Delhi - 110005. Mobile No. 9871337630

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