

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 19th October, 2026

Complainant : Smt. Kanika

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi
Through :-

Ms. Devishwari, Vice Principal/HOS
Ms. Mary Jyotsna, DDE (Zone-2)

Grievance No. : PGC/2026/A-II/Edu/549

1. Brief Facts of the Case

The complainant Mrs. Kanika has filed a grievance against Shri Davendra Mohan (Deputy Director of Education), Zone-II, District East, Delhi having office at Madhuban Road, Shakarpur, Delhi-110092 for abusing his official position, framing of incorrect documents and disobeying the direction of law to save their corrupt officer from legal punishment and causing injury to the complainant/victim.

2. Facts emerged during the hearing

2.1 The complainant is present

2.2 Ms. Devishwari, Vice Principal/HOS and Ms. Mary Jyotsna, DDE (Zone-2) are present.
No action taken report has been filed.

3. Directions of PGC

3.1 The complainant is present.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

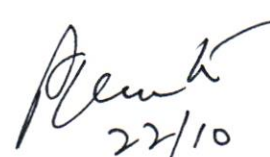
3.2 The PGC is shocked by the conduct of Deputy Director, Zone-2 who has come without any action taken report. She pleads before the Commission that she was busy with other work and she could not give time to the case.

The Commission is giving three weeks time to the Education Department to submit action taken report in the next hearing.

3.3 The Commission once again directs the Dy. Commissioner of Police (East) to look into the matter of the complainant and send a report in the Commission.

3.4 Action Taken Reports by all concerned shall be filed in the Commission in the next hearing scheduled on 26th November, 2026 at 2.30 p.m.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002


22/10
(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/EDU\549/

11504-508

Dated : 27/10/26

- 1 The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
- 2 The Deputy Commissioner of Police (East), DCP East District Office Complex, 6B, Ghazipur Road, I.P. Extension, Patparganj, Delhi.
- 3 Smt. Kanika wife of Shri Varun Malhotra, R/o F-7/17, Krishna Nagar, Delhi-110051.