**PUBLIC GRIEVANCES COMMISSION**
**(Govt. of NCT of Delhi)**
**M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110**
**Tel. No. 011-23379900, 23379901, Fax No. 011-23370903**
**Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997**

Date of hearing: 15th October, 2026

Complainant : Shri Dalvir Singh

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi
Through :-

Dr. Chitra Khurana, DDE, Zone-20
Shri Sukhbir Singh, ASO, Zone-20
Mrs. Priyanka Tyagi, Principal, DAV School Vasant Kunj

Grievance No. : PGC/2026/A-II/DOE/554

**1. Brief Facts of the Case**

The complainant Shri Dalvir Singh has filed a grievance in the Commission regarding non-payment of retirement dues (Gratuity, Leave Encashment and other benefits). He has also requested the Commission for strict punitive action against the Management of DAV Public School, Vasant Kunj.

**2. Facts emerged during the hearing**

2.1 The complainant is present.

2.2 **Dr. Chitra Khurana, DDE, Zone-20, Ms. Priyanka Tagi, Principal, DAV Public School and Shri ASO, Zone-20 are present and submitted action taken report under the signature of DDE, Zone-20, stating the following :-**

i. With reference the above-mentioned grievance and the directions issued issued by the Public Cirlevances Commission vide order dated 29.07.2026, it is submitted that a personal hearing/meeting was convened in the office of the undersigned on 05.08.2026 to examine the

grievance of Sh. Dalvir Singh regarding payment of his retirement dues and other consequential benefits.

ii. During the hearing, the complainant and representatives of the concerned school were heard and the matter was discussed with reference to the available records. The position submitted by the the school vide letter no. DAV/PS/VK/DOE/2026-27/26622 Dated 25.08.2026 (copy enclosed) is as ander

i.. Provident Fund (PF); The school has stated that the PF amount has already been released to Sh Dalvir Singh on 18.02.2026.No de deduction of PF is admissible from subsistence allowance, Accordingly no PF deduction was made from the subsistence allowance paid to Sh. Dalvir Singh during the period of suspension.

ii.. Gratuity; The school has stated that an amount of 20,00,000/- towards gratuity has already been paid to the complainant, without prejudice to the school's rights and contentions and subject outcome of the disciplinary proceedings .

iii.. Salary/Suspension Period: The school has stated that school regularly paid his salary prior to his suspension and further has been paid subsistence allowance for the suspension period (50% salary for first six months after suspension and 75% of his salary thereafter till December 2025. his superannuation- which was made subject to outcome of the Disciplinary Action.)

(iv) Leave Encashment and Balance Salary: The school has stated that payment of leave encashment and balance salary is subject to the outcome of the pending disciplinary proceedings.

(v) Disciplinary Proceedings: The school has informed that its proposal seeking prior approval of the competent authority for imposition of the proposed major penalty of dismissal from service upon Sh. Dalvir Singh was submitted to the Directorate of Education on 03.10.2024 under Section 8 of the Delhi School Education Act, 1973. The matter is stated to be pending before the competent authority.

In view of the above, it is submitted that the grievance has been examined at the zonal level and the concerned school has been directed to expedite the processing/release of all admissible retirement dues and benefits in accordance with rules and the decision of the competent authority in the pending disciplinary matter.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

The above status report is submitted for kind information of the Hon'ble Commission and for further directions, if any, please.

3. **Directions of PGC**

**3.1 As per the representatives of the Education Department, the DAC has recommended imposition of major penalty of dismissal from service upon the complainant Shri Dalvir Singh and the proposal has been forwarded for approval of the competent authority. The proposal is presently under consideration /examination.**

**The Education Deprtment is directed to expedite the outcome of the matter and submit an action taken report in the next hearing.**

**3.2 The next date of hearing in the case has been scheduled on 14th December, 2026 at 2.30 p.m.**

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

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**(PRATYUSH KANTH)**
**MEMBER(PGC)**

F.No. PGC/2026/A-II/DOE/554/ 1594-598 Dated : 29/10/26

1 The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.

2 The Deputy Director of Education, Directorate of Education, Office of the Deputy Director of Education, District South West-A, C-4, Vasant Vihar, New Delhi.

3 The Principal, DAV Public School, Sector-B, Pocket-1, Vasant Kunj, New Delhi. Email ID :davvasantkunj@gmail.com

4 The Technical Officer, PGC with the direction to upload the same on the website of PGC

5 Shri Dalvir Singh, R/o A-47, Krishna Park, Devli Road, New Delhi-110080 (M-9810246577).