

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 14th October, 2026

Complainant : Shri Mahesh Kumar Maggo

Respondent : The Director,
Directorate of Information & Publicity
Govt. of NCT of Delhi
Through :

Ms. Mamta Chauhan, ASO, MCD
Shri Manish Kumar, J.S.A., MCD

Grievance No. : PGC/2026/A-II/DIP/565

1. Brief Facts of the Case

The complainant has filed a grievance in the Commission regarding non-supply of information and non-disposal of complaint by Directorate of Information & Publicity, Govt. of NCT of Delhi, Block No. 9, Old Secretariat, Delhi-110054. The complainant has prayed the Commission to call for the records from DIP and direct the concerned department to provide complete and satisfactory information sought by the complainant. The complainant has also requested to take appropriate action against the erring officials for negligence and non-performance of official duties.

2. Facts emerged during the hearing

2.1 Shri Manish Kumar, JSA and Ms. Mamta Chauhan, ASO from MCD are present and submitted action taken report stating the following :-

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i. In compliance of direction of the Public Grievances Commission in the hearing dated 24.8.2026, this office has provided the copy of the information vide letter No. 261/DPI/MCD/1016-27, dated 31.8.2026 to the applicant and same copy was forwarded to the Commission on 31.8.2026.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

ii.. Apart from this, as the applicant sought the information of press release/document dated 6.6.2016 regarding unified building bye-laws which pertains to the Building department (HQ) MCD, a copy of reply of first appeal under RTI was sent by the PIO, Building (HQ) MCD vide letter No. PIO/EE(B)HQ/RTI/D-270, dated 30.3.2026 to the applicant. In addition to this, the copy of the reply was again sent to the applicant by this office vide letter NO. 280/DPI/MCD/2026-27, dated 18.9.2026.

iii. Further, this is no other action/information/documents available in this office as sought by the applicant, therefore, it is requested to the Commission that this matter may be disposed off accordingly."

3 Directions of PGC

3.1 The MCD officials are present and informed the Commission that the matter pertains to DIP, who is responsible for publication of this advertisement.

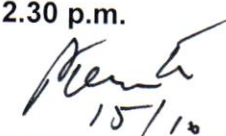
3.2 The complainant is present. He sent his representation in the Commission for seeking verification and disclosure of the official basis/source of a document which is stated to have been published/hosted on the website of DIP. (A copy of the same is being sent to the Director, DIP for taking action).

3.3 The Commission directs the Director (DIP) to immediately form an inquiry committee as to why the DIP officials present in the Commission had taken exemption by stating that they have no role to play in this.

3.4 The concerned officials of both the Department MCD and Directorate of Information & Publicity shall remain present in the next hearing.

3.4 The next date of hearing has been fixed for 3rd December, 2026 at 2.30 p.m.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002


15/12
(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/DIP/565/ 11123-186

Dated : 21/10/26

1. The Director, Directorate of Information and Publicity, Govt. of NCT of Delhi, Block No. 9, Old Secretariat, Delhi-110054. Email. – dirip@nic.in

- 2.. The Director, Directorate of Press & Information, A-Block, 5th Floor, Dr. SPM Civic Centre, JLN Marg, New Delhi-110002.
3. The Technical Officer, PGC with the direction to upload the same on the web-site of PGC.
- 4 Shri Mahesh Kumar Maggo, R/o D-86, Lord Krishna Road, Gali No. 8, Adarsh Nagar, Delhi – 110033. (Mob. No. 9312433541).