PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 15th October, 2026

Complainant : Shri Subhash Chand Gupta

Respondent : The Commissioner,
Municipal Corporation of Delhi,
Dr. Shyama Prasad Mukherjee Civic Centre,
Delhi-110002

Through :-

Shri Saurabh Jain, Junior Engineer,Bldg.-II/NEZ

Grievance No. : PGC/2028/A-II/MCD/603

1. Brief Facts of the Case

The complainant Shri Subhash Chand Gupta has filed a grievance in the Commission stating that complaints regarding the illegal building construction taking place at property H.No. 601, Moti Ram Road, Ram Nagar, Shahdara Delhi-110032 have been submitted several times to the Executive Engineer, Supdt. Engineer, Deputy Commission and Commissioner, MCD , but no action has been taken against this illegal construction.

2. Facts emerged during the hearing

2.1 The complainant is present.

2.2 Shri Saurabh Jain, Junior Engineer, from MCD is present and submitted action taken report, stating the following :-

i. It is to submit that multiple complaints with different address were received along with above mentioned subject property complaint.

ii. It is to submit that the property in question i.e. 601, Moti Ram Road, Ram Nagar, Shahdara, Shahe Delhi-32 has been inspected on 14.10.2026 and the unauthorized construction has been booked vide booking file no. 135/B-11/UC/NEZ/2026 dated 13.10.2026,

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

u/c in the shape of Ground Floor, First Floor, Second Floor, Third Floor & Fourth Floor with projection on Mpl. Land. The Show cause notice is being sent through speed post. The reply of the same is awaited. Further action will be taken as per DMC Act, 1957.

iii. It is further submitted that the Hon'ble High Court of Delhi has passed the order dated 08.09.2025 in Cont. Case No. 902/2025 & order dated 19.09.2025 in WP(C) No. 13237/2025 in reference to the cases "only nearby neighbour is entitled to file complaint for unauthorized construction. It is submitted that neighbor only arises if the legal rights of light and air or any other legal right is affected by virtue of the illegal construction of the neighbour". The complainant address mentioned in the complaint is 1/3389, Second Floor, Ram Nagar, Shahdara and the same is far away from the subject mentioned property.

3. Directions of PGC

3.1 The next date of hearing in the case has been scheduled on 4th March, 2027 at 2.30 p.m.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

22/10

(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/MCD/603/ 1532 - 535

Dated : 28/10/26

1. The Commissioner (MCD), Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi-110002
2. The Deputy Commissioner (Shahdara-North Zone), Municipal Corporation of Delhi, office of the Deputy Commissioner, Shahdara North Zone,Municipal Corporation of Delhi, Zonal Office Building, Keshav Chowk, GT Road, Shahdara, Delhi-110032.
3. The Technical Officer, PGC with the direction to upload the same on the website of PGC
4. Shri Subhash Chand Gupta, r/o 1/3389, Second Floor, Ram Nagar, Shahdara, Delhi-110032.(M-9818108585).