PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 22nd October, 2026

Complainant : Shri Shyam Sunder

Respondent : The Chief Executive Officer,
Delhi Jal Board

Through :

Grievance No. : PGC/2026/A-II/DJB/608

1. Brief Facts of the Case

The complainant has filed a grievance in the Commission stating that the team of Welfare Association emailed regarding toilet and dirty water stand in bulk causing great problems to disabled person, school children and senior citizens from July 1, 2026. But no action has been taken by Delhi Jal Board till 10th July, 2026. The complainant has requested the Commission to take strick action against JE of Delhi Jal Board.

2. Facts emerged during the hearing

2.1 The complainant is not present.

2.2 **Neither an ATR has been filed nor any representative from the Delhi Jal Board is present. As a result, today's hearing in the Commission has become infructous. The Commission is disappointed for non compliance of its directions.**

3. Directions of PGC

3.1 The Chief Executive Officer, Delhi Jal Board is directed to look into the matter for absence of the concerned officials in today's hearing and ensure the presence of the concerned officials in the next date of hearing.

3.2 The Complainant is also directed to remain present in the next hearing.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

3.3 The next date of hearing in the case has been fixed for 10th December, 2026 at 2.30 p.m.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

29/10

(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/DJB/608/ 1/904-907 Dated : 3/11/26

1 The Chief Executive Officer, Delhi Jal Board, Room No. 306, 3rd Floor, Varunalaya Building, Phase II, Jhandewalan, Karol Bagh, New Delhi-110005.
2 Shri Shyam Sunder, House No. 2105, St-22, Prem Nagar, Delhi-110008.
3 The Technical Officer, PGC with the direction to upload the same on the website of PGC
4 The Executive Engineer (EAP)-II, Govt. of NCT of Delhi, Delhi Jal Baord, Office of the Executive Engineer (EAP)-II, Varunalaya , A-Building, Karol Bagh, New Delhi-110005.