PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Rèsolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 19 October, 2026

Complainant : Shri Ajay Kumar Rathee

Respondent : The Principal Seceretary (Services)
Services Department
Govt. of NCT of Delhi

Through :
Shri Nitish Sharma, Section Officer
Shri Sandeep Mahavra, Senior Assistant

Grievance No. : PGC/2026/A-II/Services/618

1. Brief Facts of the Case

The complainant Shri Ajay Kumar Rathee has filed a grievance in the Commission regarding grant of 3rd MACP. He stated that inspite of the follow ups, no action was taken by the Services Deprtment to grant 3rd MACP. The complainant has requested the Commission that necessary directions be issued to the Services Deprtment of NCT of Delhi in the matter.

2. Facts emerged during the hearing

Shri Nitish Sharma, Section Officer & Sh. Sandeep Mahavra, Senior Assistant are present from Services Department and submitted a copy of letter no. F.7(21)/2014/DOV/7275 dated 06.10.2026 addressed to Commissioner Food & Supplies and Consumer Affairs, seeking information of status of suspension/criminal proceedings in r/o Sh. Ajay Kumar Rathee, Adhoc Danics (Compulsory Retd.), issued under the signature of Deputy Director (Vigilance) and antoher letter addressed to The Commissioner, Department of Food & Supplies and Consumer Affairs on the same subject vide letter no. F.no.2(1)/2025/ACP/services/RTI/216 dated 16.10.2026 under the signature of Dy. Secretary (Services).

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

3. **Directions of PGC**

3.1 The Commission was informed that the Services Department has already written a letter to the Commissioner, Food & Supply and Consumer Affairs vide letter no. F.no.2(1)/2025/ACP/services/RTI/216 dated 16.10.2026. Thus, the Commission directs the Food & Supply and Consumer Affairs Department to remain present in the next hearing along with the Action Taken Report.

3.2 The Commission also directs the Directorate of Vigilance, Services Department & Employment Department to depute the concerned Officials to remain present in the next hearing along with ATRs.

3.2 ATR by all concerned Departments shall be filed in the Commission in the next hearing, fixed for 10th December, 2026 at 2.30 p.m.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

29/10

(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/Services/618/ 11798-11803 Dated : 29/11/26

1. The Principal Secretary (Services), Services Department, Govt. of NCT of Delhi, Delhi Secretariat, I.P. Estate, New Delhi-110044.
2. The Director, Directorate of Vigilance, Govt. of NCT of Delhi, 4th level, C-Wing, Delhi Secretariat, I.P. Estate, New Delhi- 110002
3. The Director, Directorate of Employment, Govt. of NCT of Delhi, IARI Complex, PUSA New Delhi – 110012
4. The Commissioner, Department of Food Supplies & Consumer Affairs, Govt. of NCT of Delhi, K-Block, Vikas Bhawan, I.P. Estate, New Delhi- 110002.
5. The complainant Shri Ajay Kumar Rathee, H.NO. 41/35, IVth Floor, above NEXA Showroom, Main Rohtak Road, West Punjabi Bagh, New Delhi-110026. (Mob. No. 7838640249, email ajayrathi008@gamil.com)
6. The Technical Officer (PGC) with the direction to upload the same on the web-site of PGC.