

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 19th October, 2026

Complainant : Shri Ajay Saxena
Respondent : The Commissioner,
Municipal Corporation of Delhi,
Dr. Shyama Prasad Mukherjee Civic Centre,
Delhi-110002
Through :
Shri Saurabh Gond, JE/M-1/CSPZ
Grievance No. : PGC/2026/A-II/MCD /622

1. Brief Facts of the Case

The complainant has filed a grievance in the Commission regarding public land encroachment adjoining his property 10505, Bagachi Alloudin, Paharganj, Delhi-55. He stated that despite several complaints and approaching the concerned Junior Engineer, Assistant Engineer, Executive Engineer and the Deputy Commissioner, MCD, CSPZ from more than one year, they did not take any action on his complaints.

2. Facts emerged during the hearing

2.1 Shri Saurabh Gond, Junior Engineer from MCD is present and submitted action taken report, stating the following :-

i. With reference to the subject cited above, and in continuation of earlier Status report dated 3.9.2026, submitted in the Hon'ble Commission, it is most respectfully submitted that despite the best possible and sincere efforts made by this department, no authenticated layout plan/record indicating the sanctioned width/Right of Way (ROW) of Gali No. 4 & 5, Bagichi Allauddin, Paharganj, Delhi-110055, has been traced or made available till date.

ii. It is further submitted that sustained efforts are being made by this Department, including examination of available records and coordination with the concerned departments, to obtain the requisite authenticated layout plan/record. Upon availability of the requisite layout plan/record, the alleged encroachment, if any, shall be duly assessed with reference to the

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MEMBER
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established ROW/width of the said gali, and further necessary action shall be taken in accordance with the applicable rules and regulations.

3. Directions of PGC

3.1 In view of the action taken report filed by MCD, the Commission has decided to close the case in PGC.

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New Delhi-110002

Pratish
22/10
(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/MCD/622/ 11500-503

Dated : 27/10/26

1. The Commissioner (MCD), Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi-110002
2. The Executive Engineer (M-1), City-SPZ, Office of the Executive Engineer (M)-1, City SP Zone, Old Hindu College, Kashmiri Gate, New Delhi-110006.
3. The Technical Officer, PGC with the direction to upload the same on the web-site of PGC.
4. Shri Ajay Saxena, R/o A-53, Surya Lane, Kaushambi, Ghaziabad-201010