PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 15th October, 2026

Complainant : Shri Om Prakash

Respondent : The Commissioner,
Municipal Corporation of Delhi,
Dr. Shyama Prasad Mukherjee Civic Centre,
Delhi-110002

Through :

Grievance No. : PGC/2028/A-II/MCD/643

1. Brief Facts of the Case

The complainant has filed a grievance in the Commission praying for immediate action and written demolition order regarding illegal encroachment, operation of a dairy, administrative negligence, and the suspicious role of Personal Secretary Surjeet (VC Office) in the Rajan Babu TB Hospital (RBTH) premises.

2. Facts emerged during the hearing

2.1 The complainant is present.

2.2 **Neither an ATR has been filed nor any representative from the office of MCD is present. As a result, today's proceedings in the Commission has become infructuous. The Commission has taken a serious view for absence of any representative from MCD.**

3. Directions of PGC

3.1 The Commission directs the Commissioner (MCD) to look into the reasons as to why no official turned up in this case. This is very unfortunate that the complainants, who come from across the city and wait for hours for their cases, and no official from MCD chose to appear. Also, direct the concerned officer to remain present alongwith action report in the next hearing.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

3.2 An ATR shall be filed in the next hearing scheduled on 14th December, 2026 at 2.30 p.m.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

22/10

(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/MCD/643/ 11632-634 Dated : 29/10/26

1. The Commissioner (MCD), Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi-110002
2,, The Technical Officer, PGC with the direction to upload the same on the website of PGC
3. The Complainant Shri Om Prakash, Office-159, Malikpur, Delhi – 110009 (Mob. No. 8178787182)