PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 21st October, 2026

Complainant	:	Sh. Pawan Minocha
Respondent	:	Deputy Commissioner, West Zone, MCD.
Grievance No.	:	PGC/2026/A-II/MCD/650

1. Brief Facts of the Complaint

Sh. Pawan Minocha has filed a grievance petition in PGC aggrieved by illegal encroachment and choking of trees caused by concretisation in MCD Park, BA-Block, Janakpuri facing Shiv Shakti Sanatan Dharm Mandir, Janakpuri, New Delhi-110058.

The complainant stated in his grievance that a portion of the boundary wall of said MCD park got damaged and fell after heavy rains. Further, the boundary wall has been shortened and joined with RWA office (which itself appears to be illegal) located inside the park. The area where the boundary wall fell has now been heavily concretised and a chabutra has been made around the Peepal tree and same concretisation has choked two old trees. The chabutra is also used by some people for religious activities. All of this is done deliberately to occupy the park area and this encroachment may increase in future if not stopped/removed at this stage.

Therefore, the complainant has requested the intervention of the PGC for removal of this encroachment and concretisation of trees and to carry out immediate repair of boundary wall of the said park.

2. Relevant facts that emerged during the hearing

2.1 The complainant is not present.

2.2 Neither any representative from the respondent department is present in the hearing nor any status report is filed on behalf of the department.

3. Recommendations of the PGC

3.1 Commissioner (MCD) is advised to look into the matter. The present grievance was listed for second hearing in the Commission and in both the hearings, no representative from the West Zone, MCD was present. **Commissioner (MCD) to ensure the presence of senior officer from the West Zone, MCD, well conversant with the matter, on the next date of hearing without fail.**

3.2 Dy. Commissioner, West Zone, MCD, is directed to resolve the grievance of the complainant **within ten days**.

3.3 Dy. Commissioner, West Zone, MCD, is directed to ensure that a senior level officer of their department, well conversant with the matter, shall be deputed with action taken report in the next hearing.

3.4 The next date of hearing is scheduled for **25.11.2026 at 11.00 A.M.**

(DHARMENDRA)
CHAIRMAN (PGC)

F.No. PGC/2026/A-II/MCD/650 11958-961 Dated : 3/11/26

To :

1. Commissioner, Municipal Corporation of Delhi, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi – 110002.
2. Deputy Commissioner, West Zone, Municipal Corporation of Delhi, Sahib Singh Verma Bhawan, Shivaji College Road, Near West Gate Mall, Rajouri Garden, New Delhi, 110027.
3. Deputy Director (Horticulture), West Zone, Municipal Corporation of Delhi, Sahib Singh Verma Bhawan, Shivaji College Road, Near West Gate Mall, Rajouri Garden, New Delhi, 110027.
4. Sh. Pawan Minocha, House No. 34A, Block C 4A, Janakpuri, New Delhi – 110058.

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