PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.09.1997

Date of Hearing : 29.10.2026

Complainant	:	Shri Nikhil Bali, (Dairy No.4191/9/26)
Respondent	:	The Director, Department of Women & Child Development, Govt. of N.C.T. of Delhi, Maharani Pratap, ISBT Complex, Kashmere Gate, New Delhi – 110006.
Grievance No.	:	PGC/2026/A-II/DWCD/666

1. Brief facts of the complaint

The instant complaint concerns a grievance for reinstatement of Smt. Kalpana Rawat, an Anganwadi Worker at No. 21, Molarband Project. The complainant, Sh. Nikhil Bali, who has filed the instant complaint on behalf of Smt. Kalpana Rawat, states that despite the order dated 13.09.2024 passed by the Hon'ble Delhi High Court in W.P.(C) No. 4380/2022 concerning the reinstatement of Anganwadi workers, Smt. Kalpana Rawat has not been reinstated, although several other similarly situated workers have been taken back into service by the Department of Women & Child Development. He states that all the workers who were detained by the police during a protest in 2022, were held at the Govindpuri police station and thereafter all of them were reinstated by the department, except for Kalpana Rawat. He further alleges that Mrs. Manjula, the CDPO at the time, acted on a supervisor's false report and dismissed Kalpana Rawat without proper verification. The complainant also states that repeated representations were made to the Department seeking her reinstatement, but no action was taken. The Commission had forwarded an earlier complaint dated 12.06.2026 to the Department vide letter dated 20.07.2026, and requested appropriate action and communication of the outcome to the complainant. However, the grievance remains unresolved. The complainant has sought intervention of the Commission for an impartial examination of the matter and reinstatement of Smt. Kalpana Rawat.

2. Proceedings in the Public Grievance Commission

The PGC has convened the first hearing in the matter on 29.10.2026.

3. Facts emerged during the proceedings

Both parties were present during the hearing held on 29.10.2026. Smt. Kalpana Rawat submitted that she had rejoined duty on 10.03.2022, signed the attendance register and submitted a joining letter to the Department. She stated that she possesses a photograph of the attendance register and showed the Commission a printout of the same. The departmental representative, however, stated that no joining letter of Smt. Kalpana Rawat was available in the official records of the department and that the complainant was unable to produce any acknowledgement of its receipt.

The departmental representative further informed the Commission that the issue of reinstatement of approximately 145 Anganwadi workers, including Smt. Kalpana Rawat, is currently pending adjudication before the Hon'ble Delhi High Court, and the next date of hearing in the said matter is 15.11.2026.

4. Observations

The Commission observes that the question of the reinstatement of Smt. Kalpana Rawat is currently under adjudication before the Hon'ble Delhi High Court, along with the cases of approximately 145 other Anganwadi workers. Since the main issue in the current grievance is already sub judice, the Commission considers it inappropriate to examine the matter further or express any opinion on its merits.

5. Directions

In view of the above, the Commission refrains from proceeding further in the matter. The complainant is at liberty to pursue her grievances before the Hon'ble Delhi High Court in the pending proceedings. Accordingly, the complaint is disposed of without going into its merits.

(Ms. Shefali Sewak)
Part-Time MEMBER (PGC)

No.F.PGC/2026/A.II/DWCD/666 11852-853 **Dated:** 3/11/26

To,

1. The Director, Department of Women & Child Development, Govt. of N.C.T of Delhi, ISBT, Kashmere Gate, Delhi – 110006.

Copy for information to:

2. Sh. Nikhil Bali, R/O House No.372/18, Molarband Extension, 17 Feet Road, Near Bachpan School, Badarpur, New Delhi-110044. Tel. No. 8826803599

(Ms. Shefali Sewak)
Part-Time MEMBER (PGC)