

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.09.1997

Date of Hearing: 14.09.2026

Complainant : Sh. Rohit Monga, CIO Pacyon Foundation

Respondent : The Secretary, Dte. of Art, Culture & Language,
Govt. of NCT of Delhi,
7th Level, "Wing-C, Delhi Secretariat,
IP Estate, New Delhi – 110002.

Through Shri Charan Jit Singh, Dy. Secretary

Grievance No. : PGC/2026/A-II/DACL/409

1. Brief facts of the complaint:

The present grievance is regarding non-payment of Rs. 26,55,000.00 (Twenty-Six Lakhs Fifty-Five Thousand Rupees Only) by the Respondent department to the Complainant for a theatrical production staged by them in the year 2022 based on incidents that led to the Jallianwala Bagh Massacre. The Complainant states that discussions regarding government sponsorship of a theatrical production titled *Jalilanwala bagh Files* started with the office of the then Deputy Chief Minister in December, 2021. Thereafter, in July, 2022, the office of the then Deputy Chief Minister communicated with the Respondent department in relation to the proposed production, pursuant to which the Complainant organized the stage performances on 29.07.2022 and 30.07.2022 in the presence of the then Deputy Chief Minister, other Ministers of the Government of NCT of Delhi, dignitaries and members of the public. The Complainant then raised bills to the tune of Rs.26,55,000.00 (Twenty-Six Lakhs Fifty-Five Thousand Rupees Only), but the same was met with no response from the Respondent department.

2. Proceedings in the Public Grievance Commission:

The PGC has convened a 6th hearing in the matter on 14.09.2026.

3. Facts emerged during the proceedings:

The Complainant appeared in person. No representative of the Respondent Department was present today. The Complainant submitted that the substantial payments forming the subject matter of the present grievance have since been released by the Respondent Department and that only a balance amount of Rs. 30,960/- (Rupees Thirty Thousand Nine Hundred and Sixty only) is now claimed to remain outstanding.

In this regard, the Complainant placed before the Commission a copy of a representation dated 09.09.2026, which has already been submitted to and received by the Respondent Department for consideration of the aforesaid balance claim. The Complainant further submitted that the requisite certificate in respect of the deductions made towards TDS/GST has not yet been provided by the Respondent Department and requested that the same also be issued.

4. Observations of the Commission:

The Commission notes with satisfaction that the Respondent Department has examined the claims and supporting documents furnished by the Complainant and has released substantial amounts which formed the subject matter of the original grievance.

The only amount now stated to remain outstanding is Rs. 30,960/-, in respect of which the Complainant submitted a written representation to the Respondent Department on 09.09.2026. Since the said representation has been submitted only recently, the Respondent Department must be given reasonable time to examine and process the same. The Commission is of the view that the substantive grievance regarding non-payment having been substantially redressed, no purpose would be served by keeping the present proceedings pending merely for consideration of the aforesaid residual claim or for issuance of the requisite certificate relating to the deductions made. The Complainant may pursue these issues directly with the Respondent Department.

5. Directions:

In view of the foregoing, the Complainant is advised to follow up directly with the Respondent Department in respect of the representation dated 09.09.2026 for the balance amount of Rs. 30,960/- and for issuance of the requisite certificate relating to the deductions made towards TDS/GST. The Respondent Department is to examine the said representation and take appropriate action in accordance with the applicable rules, and shall also provide the Complainant with the requisite certificate relating to the deductions made. As the substantive

grievance which formed the subject matter of the present proceedings has substantially been redressed, no further intervention of the Commission is called for. The grievance is accordingly disposed of.

PGC/2026/A.II/DACL/409 Q608

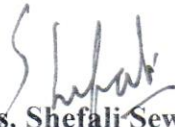

(Ms. Shefali Sewak)
Part-Time MEMBER (PGC)
Dated: 18/9/26

To,

1. The Secretary, Dte. of Art, Culture & Language, Govt. of NCT of Delhi, 7th Level, Wing-C, Delhi Secretariat, IP Estate, New Delhi – 110002
- ✓ 2. The Technical Officer (PGC) to upload this order on the website of the PGC.

Copy for information to:

3. Sh. Rohit Monga, R/o "VRINDA" – D 8/10, Model Town-II, Delhi-110009. Mob. No. 9810947111/9213431441


(Ms. Shefali Sewak)
Part-Time MEMBER (PGC)