

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**E mail: pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.09.1997

**Date Of Hearing : 28.09.2026**

Complainant : Sh. Raju (Dairy No.1832/6/26)

Respondent : The Addl. Chief Secretary,  
Deptt. for Welfare of SCs, STs & OBCs,  
Govt. of N.C.T. of Delhi,  
B-Block, 2<sup>nd</sup> Floor, Vikas Bhawan,  
I.P. Estate, New Delhi-110002.

SDM, Yamuna Vihar,  
District Magistrate (North-East) office,  
Delhi

Grievance No. : PGC/2026/A-II/DSCSTOBC/581

**1. Brief facts of the complaint**

The Complainant, Sh. Raju, claims that he had submitted his file for Incentive of Inter-Caste Marriage to the Sub Divisional Magistrate, Yamuna Vihar on 11.09.2024 and the file was forwarded to the Secretary Department for the Welfare of SC/ST/OBC with file no. F-920/DM. This file was received in the office of Department for the Welfare of SC/ST/OBC on 13.03.2025. It is further stated that he tried to find out the status of the file but to no avail, and despite repeated visits to the office of Department for the Welfare of SC/ST/OBC, the only reply given to him was that file was under process. He also filed an RTI application with registration no. DPTWF/R/2025/60101, and received a thereto on 17.09.2025 stating that his file was still under process. His first appeal dated 14.10.2025, bearing registration no. DPTWF/A/2025/60024 was dismissed for his nonappearance, although he claims that he did not received notice for the hearing in this appeal. The Complainant has requested the Commission to assist in resolving this matter.

## **2. Proceedings in the Public Grievances Commission**

The PGC has convened the 2<sup>nd</sup> hearing in the matter on 28.09.2026.

## **3. Facts emerged during the proceedings**

At the previous hearing, the Respondent Department was represented by Shri Somit Chatterjee, SO, Department for the Welfare of SC/ST/OBC, who filed an ATR stating that, in view of the Complainant's decision to avail the benefit under the existing Inter-Caste Marriage Incentive Scheme of the Government of NCT of Delhi, File No. F.1/SC/ST/2025/12 had been returned to the office of the SDM, Yamuna Vihar, District Magistrate (North-East) with a request to process the application under the applicable guidelines. Shri Somit Chatterjee was exempted from personal appearance on the next date of hearing.

On 28.09.2026, the Complainant appeared before the Commission and stated that he had approached the office of the SDM, Yamuna Vihar, where he was informed that the aforesaid file had not been received from the Department for the Welfare of SC/ST/OBC.

## **4. Observations of the Commission**

The Commission observes that there appears to be a discrepancy regarding the location and status of the Complainant's file. While the Department for the Welfare of SC/ST/OBC had stated that the file had been forwarded to the office of the SDM, Yamuna Vihar, the Complainant states that the said office has informed him that the file has not been received.

During the proceedings, Shri Somit Chatterjee, Section Officer, Department for the Welfare of SC/ST/OBC, was contacted telephonically and he stated that he would provide proof of receipt of the file by the office of the concerned SDM by the evening.

Since the matter now directly involves the office of the SDM, Yamuna Vihar, District Magistrate (North-East), the Commission considers it appropriate to implead the said authority in the present proceedings so that the status of the file may be ascertained and the matter taken to its logical conclusion.

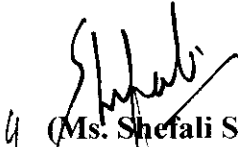
## **5. Directions**

In view of the above, the Commission directs as under:

- 1) The SDM, Yamuna Vihar, District Magistrate (North-East) is hereby impleaded as a Respondent in the present matter. An officer conversant with the case is directed to appear in person on the next date of hearing along with an ATR specifically stating whether the Complainant's file has been received and, if so, the action taken thereon.

- 2) Shri Somit Chatterjee, Section Officer, Department for the Welfare of SC/ST/OBC, is directed to place on record the dispatch/receipt particulars and documentary proof of receipt of the Complainant's file by the office of the SDM, Yamuna Vihar, and shall also provide a copy thereof to the Complainant.
- 3) The Complainant is directed to pursue the matter at the office of SDM concerned based on the proof of transmission of the file provided by the Department for the Welfare of SC/ST/OBC.

The next date of hearing is fixed for **29.10.2026 at 11.30 am.**

  
(Ms. Shefali Sewak)  
Part-Time MEMBER (PGC)  
29/9/26

**No.F.PGC/2026/A.II/DSCSTOBC/581** 10311-313

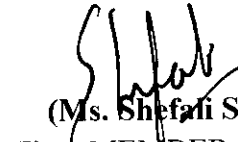
**Dated:**

**To,**

1. The Addl. Chief Secretary, Deptt. for Welfare of SCs, STs & OBCs, Govt. of N.C.T. of Delhi, B-Block, 2<sup>nd</sup> Floor, Vikas Bhawn, I.P. Estate, New Delhi-110002.
2. SDM, Yamuna Vihar, District Magistrate (North-East) office, Delhi.

**Copy for information to:**

3. Sh. Raju, R/O A-54/4, Pradhn Wali Gali, Gali No.1, Johri Pur, Delhi – 110094. M. No. 8130648042

  
(Ms. Shefali Sewak)  
Part-Time MEMBER (PGC)  
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