

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 05th October, 2026

Complainant : Shri Manoj Chhibber

Respondent : The Director,
Dte. of Social Welfare
Govt. of NCT of Delhi,
Through :
Shri Rajesh, DDE (Zone-25)
Shri Satish Kumar Yadav, Principal
Shri Shashi Kant Singh, DDE, West-A

Grievance No. : PGC/2026/A-II/DoE/512

1. Brief Facts of the Case

The complainant has filed a grievance in the Commission requesting to get his salary and arrears released from 1.8.2023 till 25.2.2025 with all benefits and interest from the Daisy Dales Senior Secondary School, East of Kailash, New Delhi-65.

2. Facts emerged during the hearing

2.1 The complainant is present.

2.2 Shri Rajesh, Deputy Director (Zone-25), Shri Satish Kumar Yadav, Principal and Shri Shashi Kant Singh, DDE, West A are present. The action taken report under the signature of Dr. C.S. Verma, DDE (South-East) has been filed, stating the following :-

i. This submission follows the order of Hon'ble Commission issued vide no PGC/2026/A-II/DOE/512/5022-5026 dated 10/07/2026. As per the directions, an Inquiry Committee was constituted to delve into the matter of Mr. Manoj Chhibber and Daisy Dales Sr. Sec. School. The Comminee along with the DDE (Zone-25) heard Mr. Manoj Chhibber on 10/09/2026 regarding his grievances.

ii.. Mr. Manoj Chhibber stated that he had been working as Office Superintendent in the School (Daisy Dales Sr. Sec. School) since 04.06.2004. He further stated that he was relieved from the school on 31.07.2023 on the basis of an inspection/inquiry report of the Directorate of Education and alleged that the action was contrary to the principles of natural justice. He requested payment of salary and other dues from Daisy Dales Senior Secondary School.

iii.. Mr. Manoj Chhibber was asked to provide documents in support of his submissions. Specifically, he was asked to submit documents which support him being an employee in the school Daisy Dales Sr, Sec. School viz., appointment order, Salary slips/pay records and/or any such documents. However, no documents were provided by him.

iv.. In order to verify the position of Mr. Manoj Chhibber in the school, the school was asked to appear before the committee on 21/09/2026, in the chamber of the DDE (Zone 25) to submit their position on the matter.

v.. In their reply, the school stated that no appointment letter was issued by Daisy Dales Senior Secondary School to Shri Manoj Chhibber, as according to the school he was directly employed by the Society running the institution and was subsequently transferred by the Society to work in the school. The school submitted a copy of the minutes of meeting effecting his transfer in the school and the copy of last drawn salary sheet of Shri Manoj Chhibber as proof of his last drawn remuneration.

vi.. The school has also provided copy of ledger statement of AHV Investment Private Limited, indicating payments transferred to Shri Manoj Chhibber during May 2015 to March 2019, along long with the relevant J&K Bank statement as also the ledger statement of Adarsh Sangeet Vidyalaya, indicating payments transferred to Shri Manoj Chhibber during April 2018 to June 2019, along with the relevant Axis Bank statement.

Vii.. In the light of the submissions made by the school, a meeting of the Inquiry Committee was convened on 30.09.2026 in the Chamber of DDE (Zone-25) to obtain the submission of Shri Manoj Chhibber. He was again requested to produce, inter alia: Appointment Letter, Salary slips/pay records, Service Book/Service Record/ any other documents to support his submissions, Clarification regarding payments received from AHV Investment Private Limited through J&K Bank Ltd. during May 2015 to March 2019 and from Adarsh Sangeet Vidyalaya through Axis Bank Ltd. during April 2018 to June 2019; ITRs/Form 26AS for the corresponding

years indicating salary/income received from Daisy Dales Senior Secondary School; and any other relevant supporting document.

viii.. An email dated 27.09.2026 was sent to Shri Manoj Chhibber informing him for the said meeting and to produce the documents before the Committee on 30.09.2026 with the relevant documents. As recorded in the inquiry proceedings, he did not appear before the Committee on that date nor did he submit the requested documents in person or through electronic media. Another opportunity was provided to him to appear before the Committee on 01.10.2026 and submit his statement and supporting documents. He was also informed that, in the event of non-submission, the inquiry report would be prepared on the basis of the available records. As recorded, he did not appear before the Committee on 01.10.2026 and did not submit the requested documents.

Conclusion

After examination of the submissions and documents made available to the Committee, following are the findings

Shri Manoj Chhibber has claimed that he was an employee of Daisy Dales Senior Secondary School from 04.06.2004. The school has disputed this claim and has stated that he was initially an employee of the Adarsh Sangeet Vidyalaya Society and was subsequently transferred to the school with effect from 01.07.2019. Mr. Manoj Chhibber did not provide any document towards his employment in the school since 04.06.2004.

Apparently, as evident from the documents provided solely by the school, he was in school from 1.7.2019 to 31.7.2023 on transfer from the Adarsh Sangeet Vidyalaya Society. However, he was not employed by the school.

This is concluded on the basis of documents made available during inquiry. If Mr. Manoj Chhibber finds it convenient to provide documents as noted previously, on a future date, the inquiry can be brought to the conclusion for submission to the Hon'ble Public Grievances Commission.

It is very humbly requested that the school and Adarsh Sangeet Vidyalaya Society may also be called in the hearing, if possible. ...".

3. Directions of PGC

3.1 The Deputy Secretary (PGC) is directed to look into this matter alongwith the Education Department to ensure time-bound redressal of the grievance of the complainant and submit a status report in the next hearing.

3.2 The next date of hearing in the case has been fixed for 12th November, 2026 at 2.30 p.m.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002

Pratish
14/10
(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/DoE/512/ 11100-104

Dated : 15/10/26

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
- 2.. The Deputy Directorhe The Deputy Director of Education, District South East, Directorate of Education, Govt. of NCT of Delhi, Zone-25, District South East, Defence Colony, New Delhi-24.
3. The Deputy Director of Education (West-A), Directorate of Education, B-Block, Jhule Lal Marg, New Moti Nagar, Karam Pura, New Delhi, Delhi, 110015
5. The Technical Officer, PGC with the direction to upload the same on the website of PGC
5. The complainant Shri Manoj Chhibber, R/o 3C , 236, NH3, Gate No. 5, Faridabad NIT Harayana-121001 (Mob. No. 9899462273).