PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 27.10.2026

Complainant	:	Smt. Durga Parmar,
Respondent	:	Deputy Commissioner South Zone, MCD
Grievance No.	:	PGC/2025/MCD/265

1. Brief facts of the complaint

Smt. Durga Parmar has filed a grievance in PGC regarding action pending against new connection for water supply in MCD maintained park and regular pruning of trees in Saket, New Delhi.

2. Proceedings in the Public Grievances Commission

The PGC has convened 10th hearing in the matter on 27.10.2026 wherein neither the following were present :

Complainant	:	Absent
Respondent	:	Sh. Rahul Patidar, S.O.(H), South Zone

3. Relevant facts that emerged during the hearing :

Sh. Rahul Patidar, S.O. (H), south Zone was present in the hearing and submitted a status report stating that :

"This has reference to letter No. PGC/2025/A-II/MCD/265/4592 dated 29.06.2026 and the hearing held on 24.06.2026 before Sh. R. P. Upadhyaya, IPS (Retd.), Member, Public Grievances Commission, wherein directions were issued to the Municipal Corporation of Delhi to take necessary action in the above-mentioned matter.

In compliance with the aforesaid directions, the status report of the Horticulture Department, South Zone, MCD is submitted as under.

1. *The Letter of Intent has been issued to the contractor for the work of laying/providing a water pipeline. The work order will be issued upon*

submission of the requisite Fixed Deposit Receipt (FDR) by the contractor.

Submitted please."

4. Recommendations of the PGC

4.1 Deputy Director of Horticulture, South Zone, Municipal Corporation of Delhi is advised to take further necessary action in the matter, as per Rules and submit an Action Taken Report in the Commission on the next date of hearing.

4.2 Deputy Commissioner, South Zone, Municipal Corporation of Delhi is advised to ensure that further necessary action in the matter is taken by the concerned officers, as per Rules and an Action Taken Report is submitted in the Commission on the next date of hearing.

5. Next Date of Hearing : 29.12.2026 at 11.30 A.M.

28/X/26

(R.P.UPADHYAYA)IPS (RETD.)
MEMBER

No. PGC/2025/MCD/265/ 11585-587 Dated: 29/10/26

To:

1. Deputy Commissioner, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi – 110017

2. Deputy Director of Horticulture, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi – 110017

Copy for information to :

Mrs. Durga Parmar, R/o H-73 C Marg No.23, Saket, New Delhi - 110017