

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.09.1997

Date of Hearing : 14.09.2026

Complainant : Sh. Bachan Singh
Respondent : The Divisional Commissioner,
Department of Revenue,
Govt. of NCT of Delhi,
5 Sham Nath Marg, Delhi – 110054.

Through Shri Yash Upadhaya, Jr. Asstt. SDM, Narela

Grievance No. : PGC/2026/A-II/Revenue/373(RO)

1. Brief facts of the complaint

The present grievance arises out of the complainant's earlier grievance bearing Case No. PGC/2026/A-II/Rev./373. Pursuant to the directions of the Commission in the said matter, the complainant was granted a hearing by the concerned authority. His present grievance is limited to the fact that, despite conclusion of the proceedings before the SDM, Narela, he had not been supplied a copy of the proceeding sheet and the final/speaking order passed in his case. He has therefore approached the Commission seeking copies of the said documents.

2. Proceedings in the Public Grievance Commission

The PGC has convened the 1st hearing in the matter after reopening on 14.09.2026.

3. Facts emerged during the proceedings

The complainant is not present today. The respondent department is represented by Shri Shyano Kumar, Senior Assistant/Reader to SDM, Narela. The representative of the respondent department has placed on record copies of the proceeding sheet relating to the proceedings conducted before the SDM, Narela, as well as the speaking order dated 08.09.2026 passed by the SDM. He further submitted that he spoke to the complainant today and that the complainant has agreed to collect the aforesaid documents from the office of the SDM, Narela.

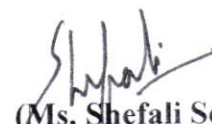
4. Observations of the Commission:

The Commission observes that a proper hearing on the directions of this Commission has duly been accorded to the Complainant by the Respondent department. The grievance in instant matter is limited to non-receipt by the complainant of copies of the proceeding sheet and the speaking order passed by the SDM, Narela. The respondent department has now placed copies of both documents on record before the Commission and has stated that the same are ready to be supplied to the complainant. The complainant has also been contacted by the department and has agreed to collect the documents. Accordingly, the grievance for which the present matter was reopened stands substantially redressed.

5. Directions:

The Commission directs the Respondent department to provide the certified copies of the Proceeding Sheet and the speaking order dated 08.09.2026 to the Complainant. The complainant may collect the same from the office of the SDM, Narela, as agreed with the representative of the respondent department.

In view of the above, no further intervention of the Commission is called for and the grievance is disposed of.


(Ms. Shefali Sewak)
Part-Time MEMBER (PGC)

PGC/2026/A.II/Revenue/373(RO) 9353

Dated: 16/9/26

To,

1. The Divisional Commissioner, Department of Revenue, Govt. of NCT of Delhi, 5 Sham Nath Marg, Delhi – 110054.
2. The Technical Officer (PGC) to upload this order on the website of the PGC.

Copy for information to:

3. Sh Bachan Singh, House No.243, Post Office & Village Khera Kalan, Delhi-110082. Tel. No.9311767424.


(Ms. Shefali Sewak)
Part-Time MEMBER (PGC)