

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 15.10.2026

Complainant : Sh. A. Sheikh Mohamed
Respondent : Municipal Health Officer
Municipal Corporation of Delhi
Grievance No. : PGC/2026/MCD/367

1. Brief facts of the complaint

Sh. A. Sheikh Mohamed, had filed a grievance in PGC regarding non -payment of enhanced pension amount, accrued gratuity amount coupled with revised scale of pay as per office order issued by Central Estt., Department's (II) Admin. Officer (Estt.)(vide No. AO/CED/MCD/2023/5024 dated 30.11.2023 in connection with earlier office order No. CA/F&G/SDMC/2017/D/179 dated 18.10.2017 issued by CA-cum-FA, SDMC. The matter was closed vide orders of the Commission dated 26.08.2025 on the basis of status report filed by the department stating that the dues of the complainant have been paid and as on date no dues are pending in respect of Sh. A. Shiekh Mohamad.

Now vide letter dated 19.01.2026 complainant has informed that his arrears are still pending and department is not ready to pay the same. The Commission has decided to re-open the case.

2. Proceedings in the Public Grievances Commission

After re-opening the PGC has convened seventh hearing in the matter on 15.10.2026, wherein the following were present :

Complainant : Absent
Respondent : Sh. D.K.Manchanda, MI, Public Health
Municipal Corporation of Delhi

3. **Relevant facts that emerged during the hearing :**

3.1 Shri D.K.Manchanda, M.I., Public Health, Municipal Corporation of Delhi was present in the hearing and submitted a status report stating that :

"Subject: Action Taken Report in compliance of PGC Order No. PGC/2026/MCD/367 dated 13.08.2026 in the matter of Sh. A. Sheikh Mohamed, Retired SSA-for hearing fixed on 16.09.2026.

Reference: Order dated 13 08 2026 passed by the Public Grievances Commission in Grievance No. PGC/2026/MCO/367.

With reference to the order dated 13.08.2026 passed by the Hon'ble Commission in the above matter, and in compliance of the directions contained in para 3.1 thereof, the following Action Taken Report is respectfully submitted for the kind consideration of the Commission:

1. *Payment of dues Status: As already intimated to the Commission vide this office letter No. DDO/PH/MCD/2026/D-128 dated 22.06.2026, the entire outstanding dues of the complainant, Sh. A. Sheikh Mohamed, have since been paid. The details are as under*

- Pay difference of 3rd MACP arrear amounting to Rs. 1,91,101/paid through RTGS on 19.05.2026 (RTGS No. 331).*
- Pay difference of 300 days' leave encashment amounting to Rs. 20,160/- paid through RTGS on 27.05.2026 (RTGS No. 28).*
- Difference bill of Gratuity amounting to Rs. 33,264/--paid through RTGS on 03.06.2026 (RTGS No. 127).*

Accordingly, no dues towards MACP arrear, leave encashment and gratuity remain pending against this Department in respect of the complainant, as on date.

2 *Applicability of Office Order dated 30.11.2023-pending Issue: The only issue that remains to be decided is the applicability of Office Order No. 50-II/AO/CED/MCD/2023/5024 dated 30.11.2023, read with the earlier Office Order No. CA/F&G/SDMC/2017/D-179 dated 18.10.2017, on which the complainant has represented for revision of pay scale/promotion benefit.*

3. *Status of file with CA-Cum-FA: It is further submitted that the CA-Cum-FA, MCD, has since been transferred. The file relating to the matter has been pending with the said officer since 07.10.2026, and no other officer has been looking after the work in his/her place, due to which the decision on the applicability of Office Order dated 30.11.2023 is still awaited.*

4. *Request to the Commission: In view of the above, it is respectfully submitted that the Administrative Officer, Central Establishment Department, MCD, who has already been directed vide para 3.2 of the Commission's order dated 13.08.2026 to render a suitable advice to this Department and to remain personally present in the Commission along with the Action Taken Report, may kindly be requested to apprise*

the Commission of the decision taken on the applicability of Office Order dated 30.11.2023, so that the grievance may be finally disposed of.

This is submitted for the kind information and necessary action of the Hon'ble Commission, please."

3.2 Status report filed by the Public Health Department has been taken on record. Last para of the status report mentions that the Central Establishment Department may be requested to apprise the Commission of the decision taken on the applicability of Office Order dated 30.11.2023. A perusal of file reveals that the Central Establishment Department has already furnished their advice vide status report filed during the last hearing in the Commission, held on 16.09.2026 according to which now it is Public Health Department, who has to take a decision in the matter.

3.3 Further in the status report filed today it is mentioned that the file related to the matter is pending with CA-cum-FA since 07.10.2026.

4. Recommendations of the Commission :

4.1 Dy. Controller of Accounts (F&G), Municipal Corporation of Delhi is advised to take note of the instant matter and furnish their advice on the same to the Public Health Department so that the same can be decided. An Action Taken Report in the matter be submitted in the Commission on the next date of hearing.

4.2 DDO, Public Health Department, Municipal Corporation of Delhi is advised to take note of para 3.2 above, pursue the matter with the Office of CA-cum-FA, take further necessary action and submit an Action Taken Report in the Commission on the next date of hearing.

4.3 Municipal Health Officer is advised to take note of para 3.2 above and ensure that necessary action in the matter is taken by the concerned officers, as per Rules and an Action Taken Report is submitted in the Commission on the next date of hearing.

5. Next Date of Hearing : 26.11.2026 at 11.30 A.M.


(R.P. UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2026/MCD/367/

11168-11189 Dated : 19/10/26

To:

1. Municipal Health Officer, Municipal Corporation of Delhi, Dr. Shyama Prasad Mukherjee Civic Centre, Jawahar Lal Nehru Marg, New Delhi - 110002
2. Deputy Controller of Accounts (F&G), Municipal Corporation of Delhi, Dr. Shyama Prasad Mukherjee Civic Centre, Jawahar Lal Nehru Marg, New Delhi - 110002
3. DDO/Public Health, Municipal Corporation of Delhi, Dr. Shyama Prasad Mukherjee Civic Centre, Jawahar Lal Nehru Marg, New Delhi - 110002

Copy for information to :

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