PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 22.10.2026

Complainant	:	Shri Amarchand Jindal
Respondent	:	Dy. Commissioner, Central Zone, Municipal Corporation of Delhi
Grievance No.	:	PGC/2026//A-II/MCD/407

1. Brief Facts of the Complaint

Shri Amarchand Jindal has filed a grievance in the PGC regarding illegal construction being carried out in the pocket M&N, Sarita Vihar at Flat No. 372A, including an unauthorized balcony extending approximately 4 feet over a public pathway. He stated that due to the negligence/collusion of MCD and police, illegal construction work is ongoing.

2. Proceedings in the Public Grievances Commission

The PGC has convened seventh hearing in the matter on 22.10.2026 wherein neither the complainant nor any representative from Municipal Corporation of Delhi was present. This has been viewed adversely by the Commission and displeasure of the Commission is conveyed to the Deputy Commissioner, Central Zone, Municipal Corporation of Delhi.

3 Recommendations of the PGC

3.1 Ex. Engineer (Bldg.)-II/Central Zone is advised to take note of para 2 above, take further necessary action in the matter as per provisions of the DMC Act and submit an action taken report in the Commission on the next date of hearing.

3.2 Deputy Commissioner, Central Zone is advised to take note of para 2 above and ensure that further necessary action in the matter is taken by the

concerned officers as per provisions of the DMC Act and an Action Taken Report is submitted in the Commission on the next date of hearing.

4. **Next Date of Hearing** : 01.12.2026 at 11.30 AM

(R.P. UPADHYAYA), IPS (RETD.)
MEMBER

F.No. PGC/2026/A-II/MCD/407 11564-566 Dated : 28/10/26

To :

1 The Deputy Commissioner, Central Zone, Jal Vihar Road, Lajpat Nagar 2, Delhi-110024

2 The Ex. Engineer-II (Bldg.)-II/Central Zone, Municipal Corporation of Delhi, Office of the Assistant Engineer, Building Department-II, Central Zone, Jal Vihar, Lajpat Nagar, New Delhi-110024.

Copy for information to :

Shri Amarchand Jindal, R/o 237A, Pocket M&N, Sarita Vihar, New Delhil-110076 (Mob.No. 9811579654)