

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 13.10.2026

Complainant : Sh. Chakreshwar Singh,
Respondent : Deputy Commissioner,
Shahadara South Zone, MCD
Grievance No. : PGC/2025/MCD/239

1. Brief facts of the complaint

Shri Chakreshwar Singh, who has retired from Shahadara South Zone, MCD on 31.05.2024 as Chief Sanitary Inspector, has filed a grievance in PGC regarding wrong fixation of pay and further wrong pension calculation.

2. Proceedings in the Public Grievances Commission

The PGC has convened 11th hearing in the matter on 13.10.2026, wherein the following were present :

Complainant	:	Present
Respondent	:	Sh. Shailender Yadav, Administrative Officer, Shahadara South Zone

3. Relevant facts that emerged during the hearing

Sh. Shailender Yadav, Administrative Officer, Shahadara South Zone was present in the hearing and submitted a status report stating that :

"SUB: Action Taken Report to The Complaint of Sh. Chakreshwar Singh vide PGC Grievance No. PGC/2025/A-II/MCD/239-regarding.

1. Kindly refer to the hearing notice dated 21.09.2026. Sh. Chakreshwar Singh vide present Grievance has requested to correct his pay fixation. He further urged that due to incorrect pay fixation half of his salary was deducted for 16 months during 2019 and 2020. In addition, Sh. Chakreshwar has alleged that the benefit of 2nd and 3rd MACP has not been granted to him, which has affecting his pay and pension entitlement.
2. On deduction of 50% salary of Sh. Chakreshwar Singh, it is submitted that DEMS (HQ) vide Office Order dated 20.08.2018 had observed that Sh. Premraj, SS and Sh. Chakreshwar, SI has disengaged unauthorizely 08 Piece meal Substitute PSs in December, 2017. It was directed vide said order to re-engage these 08 Paryavaran Sahayaks against the sanctioned post of Piece-meal posts and to release the salary of these 08 PSs from December, 2017 onwards based on their attendance. It was ordered vide said Order that the additional expenditure involved in payment of the salary in r/o above said 08 PSs may be recovered from the salary of the SS (Sh. Prem Raj) and SI of Ward No.214 (Sh. Chakreshwar Singh) of Shahdara South Zone in installments. The Office Order dated 20.08.2016 was issued with due approval of the then Addl. Commissioner, EDMC. In compliance of said Order Department has initiated recovery from the salaries of erring officers. Further, in compliance of DEMS/HQ Office Order dated 04.12.2019, recovery from the salary from Sh. Chakreshwar Singh, SI-214 has stopped and it was directed that Sh. Chakreshwar Singh is allowed to draw full salary with effect from December, 2019 onwards. Accordingly, full salary of Sh. Chakreshwar Singh was disbursed since from December, 2019.
 - a. From above, it is evident that recovery and release of full salary from the salary of Sh. Chakreshwar Singh, the than SI-214 was in accordance with orders issued by competent authority.
 - b. It is further worth mentioning that no further orders were issued by the authorities for payment of recovered salary, accordingly it appears that the decision of recoveries from the salaries of Sh. Chakreshwar is justified further not overturned by authorities.
3. On grant of benefits of 2nd and 3rd MACP, it may please be noted that Department vide Office Order dated 15.02.2024 had fixed the pay of Sh. Chakreshwar Singh by granting the benefits of 2nd and 3rd MACP. In this regard, it is submitted that the pay fixation of Sh. Chakreshwar Singh has been thoroughly checked by the department and Accounts Department, East Zone and it emerged that the pay as fixed and concurred by Accounts Department on 15.02.2024 is found in order. Further, on said grievance of Sh. Chakreshwar Singh, Department has sent the pay fixation file along with whole service records to Accounts Department to find out any anomalies in his pay. In turn, Accounts Department has observed that the pay of Sh. Chakreshwar Singh, Retd. CSI is rightly fixed. Since, Sh. Chakreshwar was retired on right pay, no revision in pension is also required.
4. Sh. Chakreshwar has also pointed out the fact that his junior was retired on higher pay than him, in this regard, it is submitted that pay deduction penalties have imposed many times during the service tenure of Sh. Chakreshwar Singh.

This may be the reason for junior drawing higher pay than Sh. Chakreshwar Singh.

5. *In view of the facts explained above, it is humbly requested to decide the grievance of Sh. Chakreshwar Singh, Retd. CSI."*

3.2 Vide orders of the last hearing in the Commission personal appearance of the Deputy Commissioner, Shahadara South Zone was called for. Neither he is present nor any written exemption is filed.

3.3 A copy of the status report furnished by the department was handed over to the complainant. Complainant was not satisfied with the same. He was advised to file his counter reply on the report filed by the department alongwith documentary evidence that the matter was also earlier taken up with the department, while he was in service.

4. Recommendations of the PGC

Administrative Officer, DEMS, Shahadara South Zone is advised to remain personally present in the Commission on the next date of hearing in the Commission.

5. Next Date of Hearing : 17.11.2026 at 11.30 A.M.


(R.P. UPADHYAYA), IPS (RETD.)
17/11/26 MEMBER

No. PGC/2025/MCD/239/ 11014-11015 Dated : 14/10/26

To:

Administrative Officer, Shahadara South Zone, Zonal Office Building, 419,
Udyog Sadan, Patparganj Industrial Area, Delhi – 110092.

Copy for information to :

Sh. Chakreshwar Singh R/o Flat No. 57, Sadbhawna Apartment, I.P.
Extension, Delhi-110092. (8527493803)