

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 13.10.2026

Complainant : Sh. Dhanu
Respondent : Dy. Commissioner
Karol Bagh Zone, MCD
Grievance No. : PGC/2026/A-II/MCD/404

1. Brief facts of the complaint

Sh. Dhanu has filed a grievance in PGC regarding non release of some terminal benefits after his retirement from Karol Bagh Zone on 31.05.2023.

2. Proceedings in the Public Grievances Commission

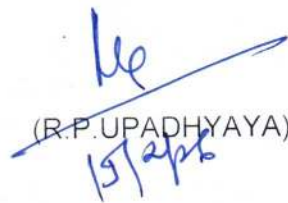
The PGC has convened sixth hearing in the matter on 13.10.2026 wherein again neither the complainant nor any representative from the Karol Bagh Zone was present. This has led to the wastage of precious time of the Commission and the same is being brought to the notice of the Deputy Commissioner, Karol Bagh Zone again.

3. Recommendations of the Commission

3.1 Assistant Commissioner, Karol Bagh Zone, Municipal Corporation of Delhi is advised to take note of para 2 above, take necessary action for release of remaining dues of the complainant and submit an Action Taken Report in the Commission on the next date of hearing.

3.2 Deputy Commissioner, Karol Bagh Zone is advised to ensure that necessary action in the matter for release of remaining dues of the complainant, is taken by the concerned officers and an Action Taken Report is submitted in the Commission on the next date of hearing.

4. Next Date of Hearing : 18.11.2026 at 11.30 A.M


(R.P. UPADHYAYA), IPS (RETD.)
MEMBER

PGC/2026/A-II/MCD/404 11019-11091

Dated : 14/10/26

To:

1. Deputy Commissioner, Karol Bagh Zone, Municipal Corporation of Delhi,
Zonal office, Anand Parvat, Delhi - 110005
2. Asstt. Commissioner, Karol Bagh Zone, Municipal Corporation of Delhi,
Zonal office, Anand Parvat, Delhi - 110005

Copy for information to :

Shri Dhanu, S/o Sh. Kude Ram, 179, Street No.3, Ajit Nagar, Delhi -
110031