PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in **E-mail :pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 27.10.2026

Complainant	:	Sh. Jaipal Singh
Respondent	:	Deputy Commissioner, Rohini Zone, Municipal Corporation of Delhi
Grievance No.	:	PGC/2026/MCD/529

1. Brief facts of the complaint

Sh. Jai Pal Singh has filed a grievance in PGC regarding non release of Gratuity, Commutation of pension and medical allowance after his retirement from Rohini Zone, MCD on 31.10.2017.

2. Proceedings in the Public Grievances Commission

The PGC has convened fourth hearing in the matter on 27.10.2026, wherein the following were present :

Complainant	:	Present
Respondent	:	Ms Poonam, SI, DEMS, Rohini Zone, MCD

3. Relevant facts that emerged during the hearing :

3.1 Ms Poonam, SI, Rohini Zone was present in the hearing and submitted a status report stating that :

"With reference to the above-mentioned grievance and the recommendations of the Public Grievances Commission, it is submitted that the file for addition of medical allowance has already been initiated by the Accounts Department,

Rohini Zone and the same has been lying with the AO/Pension (HQ) for administrative approval.

It is, therefore, requested that the same may kindly be taken on record as Action Taken Report in compliance with the recommendations of the Commission."

3.2 Complainant present in the hearing informed that till date he has not received his medical allowance. The departmental representative present in the hearing informed that the same will be paid with his monthly pension. Now the complainant vide his email dated 03.11.2026 has informed the Commission that he has received his medical allowance.

4. Recommendations of the PGC

As the grievance matter has been resolved by the Municipal Corporation of Delhi to the satisfaction of the complainant, the same stands closed at the level of the Commission.

03/11/26

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2026/MCD/529/ 11969-970 Dated : 3/11/26

To:

Administrative Officer, Rohini Zone, Zonal Office Building, Near Rajiv Gandhi Cancer Hospital, Sector-5, Rohini, Delhi – 110085

Copy for information to :

Sh. Jaipal Singh, S/o Sh. Mahender Singh Yadav, B-68, 69 Chitrakoot Enclave, Rishi Nagar, Meerut (UP)