

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21.10.2026

Complainant : Sh. Nimish Mehra,
Respondent : Chief Executive Officer,
Delhi Jal Board
Grievance No. : PGC/2025/DJB/244

1. Brief facts of the complaint

Sh. Nimish Mehra, the complainant has filed a grievance in PGC regarding non release of the sanctioned water connection at Motel Trillion situated at Khasra No. 218/3/3, 218/3/2, 219/1 village Sultanpur, MG Road, New Delhi by the Delhi Jal Board.

2. Proceedings in the Public Grievances Commission

The PGC has convened tenth hearing in the matter on 21.10.2026, wherein the following were present :

Complainant : Present
Respondent : Absent

Neither anyone was present from Delhi Jal Board nor any status report was submitted. This was third consecutive hearing in the Commission when no representative from Delhi Jal Board was present, which has led to the wastage of precious time of the Commission and harassment to the complainant. The same has been viewed adversely by the Commission and displeasure of the Commission is conveyed to the Chief Executive Officer, Delhi Jal Board.

3. Recommendations of the Commission

3.1 Ex. Engineer, Civil – 34, Delhi Jal Board is advised to take note of para 2 above, take necessary action in the matter, in a time bound manner and remain personally present in the Commission on the next date of hearing alongwith Action Taken Report.

3.2 Chief Executive Officer, Delhi Jal Board is advised to take note of para 2 above and ensure that necessary action in the matter is taken by the concerned officers and an Action Taken Report is submitted in the Commission on the next date of hearing.

3.3 OSD to the Chief Secretary is requested to bring this matter to the kind knowledge of worthy Chief Secretary.

4. Next date of hearing : 02.12.2026 at 11.30 A.M.


(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2025/DJB/244/ 11371-374

Dated : 23/10/26

To:

1. OSD to the Chief Secretary, Govt. of NCT of Delhi, Delhi Sachivalaya, IP Estate, New Delhi – 110002.
2. Chief Executive Officer, Delhi Jal Board, Varunalaya Building, Phase-II, Jhandewalan, Karol Bagh, New Delhi- 110005.
3. Ex. Engineer (Civil)-34, Delhi Jal Board, J-Block, Saket, New Delhi – 110017 (Ph. No. 8800995542)

Copy for information to :

Sh. Nimish Mehra, Trillion Motel currently known as M/s AKM Hotels Pvt. Ltd., Khasra No. 218/3/3, 218/3/2, 219/1, Village Sultanpur, MG Road, New Delhi- 110030. (Ph.No. 9818677492)