

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, VikasBhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21.10 2026

Complainant : Sh. Parvinder Singh
Respondent : Deputy Commissioner
South Zone, MCD
Grievance No. : PGC/2025/MCD/334

1. Brief facts of the complaint

Sh. Parvinder Singh has filed a grievance in PGC regarding illegal and unauthorized construction at House No. 846, Shamshan Ghat Wali Gali, Ghitorni, New Delhi – 110030 and inaction of officials of South Zone, Municipal Corporation.

2. Proceedings in the Public Grievances Commission

The PGC has convened eighth hearing in this matter on 21.10.2026 wherein the Following were present :

Complainant : Present
Respondent : Sh. Rajesh Sharma, Ex. Engineer(B)
Sh. Sanjeev Kumar, AE (B)
South Zone, MCD

3. Relevant facts that emerged during the hearing :

Sh. Rajesh Sharma, Ex. Engineer (B), South Zone was present in the hearing and submitted a status report stating that :

"Kindly refer to your office letter No. PGC/2025/MCD/334/10321 dated 29.09.2026 on the above subject.

The representation of the complainant has been examined. Regarding taking action against the said property, it is informed that the property under reference already stands booked vide File No. 411/UC/B-II/SZ/2024 dated 21.10.2024 on the ground of unauthorized construction for action under Section 343/344 of the DMC Act-1957. After following the due process of law, demolition order under Section 343 and sealing order under Section 345-A of the DMC Act-1957 also stand passed by the competent authority. The following associated actions have also been taken by the Department:

1. Letter for dis-connection of electricity and water connections sent on to M/s. BSES and DJB respectively.
2. Letter sent to the Police Authorities for invoking Section 344(2) of the DMC Act-1957 for getting the unauthorised construction work stopped.
3. Letter sent to office of Sub-Registrar for not registering the booked property.

The demolition / sealing actions were planned on different occasions i.e. 27.04.2026, 22.09.2026 and 15.10.2026 during which demolition /removal of shuttering at first floor was carried out, with sealing action also taken by the Department. After taking the said actions, the letter to the Police Authorities for keeping vigil at site to avoid re-construction of demolished portion and any instance of tampering of seal has been sent to the Police Authorities. At present, the status of property remains the same, as was left after taking the above actions, with no further construction work is in progress. The photographs of the property are annexed herewith for kind perusal."

4. Recommendations of the PGC

4.1 Ex. Engineer (B)-II, South Zone, Municipal Corporation of Delhi is advised to take further necessary action in the matter, as per provisions of the DMC Act.

4.2 Deputy Commissioner, South Zone is advised to ensure that further necessary action in the matter is taken by the concerned officers of Building Department as per provisions of the DMC Act.

With the above directions the matter stands closed at the level of the Commission.



(R.P. UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2025/MCD/334 11384-386

Dated: 23/10/26

To:

1. Deputy Commissioner, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi – 110017
2. Ex. Engineer (B)-II, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi - 110017

Copy for information to :

Shri Parvinder Singh, S/o Sh. Chaman Singh, R/o Khasra No. 846/1, Shamshan Ghat Wali Gali, Near Metro Pillar No. 115, Ghitorni Village, New Delhi – 110030