PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 27.10.2026

Complainant	:	Sh. Radhey Shyam,
Respondent	:	Commissioner, Municipal Corporation of Delhi
Grievance No.	:	PGC/2026/MCD/634

1. Brief facts of the complaint

Sh. Radhey Shyam has filed a grievance in PGC for nonpayment of scrap value of vehicle registration No. DL 2C AL 3677 from scrapper / Municipal Corporation of Delhi. This vehicle was destroyed by the scrapper / department inspite of the fact that the department was informed that a Court case is pending against this vehicle.

2. Proceedings in the Public Grievances Commission

The PGC has convened second hearing in the matter on 27.10.2026 wherein the following were present :

Complainant	:	Present
Respondent	:	Sh. Hitesh Kumar, Licensing Inspector, Keshav Puram Zone, Municipal Corporation of Delhi

3. Relevant facts that emerged during the hearing :

3.1 Shri Hitesh Kumar, Licensing Inspector, keshav Puram Zone was present in the hearing and submitted a status report stating that :

With reference to the grievance received from PGC on 22.09.2026 regarding the vehicle of Sh. Radhey Shyam bearing Registration No. DL 2C AL 3699, it is submitted that the Licensing Inspector concerned had advised the complainant to

make the payment upon submission of the relevant documents pertaining to the vehicle.

Subsequently, after receipt of the requisite documents, the payment in respect of the said vehicle was released on 24.09.2026. The Reference ID of the payment is 5286065744.

In view of the above, the grievance has been addressed and the requisite action has been taken by the Licensing Department, Keshav Puram Zone, MCD."

3.2 The complainant present in the hearing informed that he has received the scrapped value of his vehicle and is now satisfied with the action taken by the department.

4. Recommendations of the PGC

As action in the matter has been taken by the department to the satisfaction of the complainant, the matter stands closed at the level of the Commission.

28/4/26

(R.P.UPADHYAYA)IPS (RETD.)
MEMBER

No. PGC/2026/MCD/634/ 11956-957 Dated: 3/11/26

To:

Asstt. Commissioner, Keshav Puram Zone, Municipal Corporation of Delhi, Pry. School Building, A-1 Block, Keshav Puram, Delhi – 110035

Copy for information to :

Shri Radhey Shyam, 8 A, Block-5, Pkt. B, Phase-III, Ashok Vihar, Delhi – 110052