PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 29.10.2026

Complainant	:	Sh. Rahul
Respondent	:	Dy. Commissioner Shahadara South Zone, Municipal Corporation of Delhi,
Grievance No.	:	PGC/2026/A-II/MCD/398

1. Brief facts of the complaint

Sh. Rahul has filed a grievance in PGC regarding non release of pensionary benefits in respect of his father late Sh. Rajbir, who worked in Shahadara South Zone, Municipal Corporation of Delhi and passed away on 14.07.2025.

2. Proceedings in the Public Grievances Commission

The PGC has convened seventh hearing in the matter on 29.10.2026 wherein the following were present :

Complainant	:	Absent
Respondent	:	Sh. Bhagwat Dayal, JSA Shahadara South Zone

3. Relevant facts that emerged during the hearing :

3.1 Sh. Bhagwat Dayal, JSA was present in the hearing and submitted a status report from the Administrative Officer, Shahadara South Zone stating that :

"Kindly refer to the notice of commission dated. 30.10.2026. In this regard, it is stated that the remaining payment of GPF has also been made vide RTGS on 10.09.2026 enclosed herewith for ready reference.

In view of above it is requested to close the instant complaint."

3.2 Complainant was contacted telephonically who informed that some dues i.e. MACP arrear, 7th CPC arrears and bonus are still pending with the department and he has submitted a representation stating pending payments. A copy of the same is enclosed with this order for necessary action.

4. Recommendations of the Commission

4.1 Administrative Officer, DEMS, Shahadara South Zone is advised to take note of para 3.2 above, take necessary action in the matter for release of pending dues of the complainant, as per Rules and submit an Action Taken Report in the Commission on the next date of hearing.

4.2 Deputy Commissioner, Shahadara South Zone is advised to take note of para 3.2 above and ensure that necessary action in the matter is taken by the concerned officers, as per Rules and an Action Taken Report is submitted in the Commission on the next date of hearing.

5. Next Date of Hearing : 10.12.2026 at 11.30 A.M.

04/11/26

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

PGC/2026/A-II/MCD/398 11925-927 Dated : 3/11/26

To:

1 Deputy Commissioner, Shahadara South Zone, Municipal Corporation of Delhi, 419 Udyog Sadan, Patparganj Industrial Area, Delhi – 110092

2. Administrative Officer, Shahadara South Zone, Municipal Corporation of Delhi, 419 Udyog Sadan, Patparganj Industrial Area, Delhi – 110092

Copy for information to :

Shri Rahul, S/o Late Sh. Rajbir, R/o Gali No.3, Ajit Nagar, Gandhi Nagar, Delhi – 110031