

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 13.10.2026

Complainant : Sh. Raj Kumar
Respondent : Deputy Commissioner,
Shahadara South Zone,
Municipal Corporation of Delhi
Grievance No. : PGC/2025/MCD/240

1. Brief facts of the complaint

Sh. Raj Kumar has filed a grievance in PGC regarding non release of GPF & GIS and other pensionary benefits after his retirement from Shahadara South Zone, MCD on 31.01.2025.

2. Proceedings in the Public Grievances Commission

The PGC has convened eleventh hearing in the matter on 13.10.2026, wherein the following were present :

Complainant : Present
Respondent : Sh. Shailendra Yadav,
A.O./Shah South Zone

3. Relevant facts that emerged during the hearing :

Sh. Shailendra Yadav, Administrative Officer, Shahadara South Zone was present in the hearing informed that two payments are pending i.e. GPF and Non Matric Arrear. File for GPF is sent to the HQ and the same will be released from HQ only.

4. Recommendations of the PGC

4.1 Administrative Officer, DEMS, Shahadara South Zone is advised to file a current status report in respect of pending payments of the complainant and take further necessary action for release of these payments. An Action Taken Report in the matter be submitted in the Commission on the next date of hearing.

4.2 Deputy Commissioner, Shahadara South Zone, Municipal Corporation of Delhi is advised to ensure that necessary action in the matter is taken by the concerned officers and an Action Taken Report is submitted in the Commission on the next date of hearing.

5. Next Date of Hearing : 19.11.2026 at 11.30 A.M.


(R.P. UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2025/MCD/240/ 11016-11018 Dated : 14/10/26

To:

1. Deputy Commissioner, Shahadara South Zone, Zonal Office Building, 419, Udyog Sadan, Patparganj Industrial Area, Delhi – 110092
2. Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, 419, Udyog Sadan, Patparganj Industrial Area, Delhi – 110092 (011-223864620)

Copy for information to :

Sh. Raj Kumar, R/o 150, Old Anarkali, Delhi- 110051. (8384045630)