

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 14.10.2026

Complainant : Sh. Rajesh Kumar

Respondent : Deputy Commissioner,
South Zone, Municipal Corporation of Delhi

Grievance No. : PGC/2025/MCD/247

1. Brief facts of the complaint

Shri Rajesh Kumar has filed a grievance in the Commission for heavy pruning of dangerous trees in B-Block Market, Dakshin Puri and inaction of MCD officers.

2. Proceedings in the Public Grievances Commission

The PGC has convened 11th hearing in the matter on 14.10.2026, wherein the following were present :

Complainant : Present

Respondent : Absent

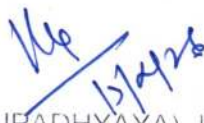
Neither anyone was present from the South Zone nor any status report was submitted. This has been viewed adversely by the Commission as the same has led to the wastage of precious time of the Commission and harassment to the complainant. The matter is being brought to the notice of the Deputy Commissioner, South Zone as this was the 2nd consecutive hearing in the Commission when no departmental representative was present. In case of the same attitude on the next date of hearing the Commission will be compelled to call for the personal appearance of the Deputy Commissioner, South Zone.

3. Recommendations of the PGC

3.1 Deputy Director of Horticulture, South Zone, Municipal Corporation of Delhi is advised to take note of para 2 above, take necessary action in the matter and remain personally present in the Commission on the next date of hearing alongwith an Action Taken Report.

3.2 Deputy Commissioner, South Zone, Municipal Corporation of Delhi is advised to take note of para 2 above and ensure that necessary action in the matter is taken by the concerned officers and an Action Taken Report is submitted in the Commission on the next date of hearing. Dy. Director of Horticulture, South Zone be also directed to remain personally present in the Commission on the next date of hearing.

4. Next Date of Hearing : 04.11.2026 at 11.30 A.M.


(R.P. UPADHYAYA), IPS (RETD)

MEMBER

No. PGC/2025/MCD/247/ 11133-133-

Dated: 19/10/26

To:

1. Deputy Commissioner, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi – 110016
2. Deputy Director of Horticulture, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi – 110016

Copy for information to:

Sh. Rajesh Kumar R/o B-Block, DDA Market Shop No. 17, Dakshin Puri, New Delhi- 110062. (Ph.No. 9560956137)