PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 27.10.2026

Complainant	:	Shri Ranjeet Singh
Respondent	:	Addl. Chief Secretary, Power Department, GNCT of Delhi
Grievance No.	:	PGC/2026/Power/503

1. Brief facts of the complaint

Shri Ranjeet Singh has filed a grievance in PGC regarding non consideration of promotion, non – response to repeated representations and denial of rightful service benefits from Delhi Transco Limited despite his continuous efforts over a considerable period.

2. Proceedings in the Public Grievances Commission

The PGC has convened 4th hearing in the matter on 27.10.2026 wherein, neither the complainant nor any representative from Delhi Transco Ltd. was present. This has been viewed adversely by the Commission. Copy of Counter reply submitted by the complainant is attached with this order for reference.

3. Recommendations of the PGC

3.1 Sr. Manager, HR-I, Delhi Transco Ltd. Is advised to take note of para 2 above, take necessary action in the matter and remain personally present in the Commission on the next date of hearing.

3.2 General Manager, HR, Delhi Transco Ltd. Is advised to take note of para 2 above and depute Sr. Manager, HR-I to remain personally present in the Commission on the next date of hearing.

4. Next Date of Hearing : 03.12.2026 at 11.30 A.M.

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2026/Power/503/ 11582-584 Dated : 29/10/26

To:

1. General Manager, HR, Delhi Transco Ltd., Shakti Sadan, Kotla Road, New Delhi – 110002

2. Sr. Manager (HR-I), Delhi Transco Ltd., Shakti Sadan, Kotla Road, New Delhi - 110002

Copy for information to :

Shri Ranjeet Singh, B-2/701, Ganesh Nagar-II, Shakarpur, Delhi - 110092