

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated

25.9.97

Date of hearing: 01.10.2026

Complainant : Sh. Rashu Sharma
Respondent : Deputy Commissioner,
Central Zone, MCD
Grievance No. : PGC/2026/A-II/MCD/641

1. Brief facts of the complaint

Sh. Rashu Sharma has filed a grievance in the Commission regarding unauthorized construction/Illegal construction carried out by one Sh. Jitender Sharma, R/o 119-B, Pocket-M, Janta Flats, Sarita Vihar, New Delhi – 110076 and inaction of MCD officials.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 01.10.2026, wherein the following were present :

Complainant : Present
Respondent : Absent

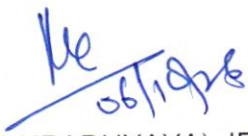
Neither anyone was present from the Central Zone, Municipal Corporation of Delhi nor any status report was submitted. This has been viewed adversely by the Commission and displeasure of the Commission is conveyed to the Deputy Commissioner, Central Zone, Municipal Corporation of Delhi.

3. Recommendations of the PGC :

3.1 Ex. Engineer (B-I), Central Zone is advised to take note of the instant matter and para 2 above. He is further advised to take necessary action in the matter as per provisions of the DMC Act and remain personally present in the Commission on the next date of hearing alongwith an Action Taken Report.

3.2 Deputy Commissioner, Central Zone is advised to take note of para 3.2 above and ensure that further necessary action in the matter is taken by the concerned officers as per provisions of the DMC Act and an Action Taken Report is submitted in the Commission on the next date of hearing.

4. Next Date of Hearing : 05.11.2026 at 11.30 A.M.


(R.P. UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2026/A-II/MCD/641/ 10614-616

Dated: 7/10/26

To:

1. Deputy Commissioner, Central Zone, Municipal Corporation of Delhi, G-1, Shiv Mandir Marg, Block-G, Lajpat Nagar-1, Jal Vihar, New Delhi - 110024
2. Executive Engineer (B-I), Central Zone, Municipal Corporation of Delhi, G-1, Shiv Mandir Marg, Block-G, Lajpat Nagar-1, Jal Vihar, New Delhi - 110024

Copy for information to :

Sh. Rashu Sharma, 372-A, Janta Flats, Pocket-N, Sarita Vihar, New Delhi
- 110076