PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.10.2026

Complainant	:	Sh. Sunil
Respondent	:	Dy. Commissioner (Narela Zone), Municipal Corporation of Delhi,
Grievance No.	:	PGC/2026/A-II/MCD/397

1. Brief facts of the complaint

Sh. Sunil, who is 90% disable, has filed a grievance in PGC regarding request for family pension of his deceased father, who worked in Narela Zone as Safai Karamchari and inaction of the officers of department.

2. Proceedings in the Public Grievances Commission

The PGC has convened seventh hearing in the matter on 22.10.2026 wherein the following were present :

Complainant	:	Present (through his brother)
Respondent	:	Absent

Neither anyone was present from Narela Zone, Municipal Corporation of Delhi nor any status report was submitted. This has been viewed adversely by the Commission and displeasure of the Commission is conveyed to the Deputy Commissioner, Narela Zone.

3. Relevant facts that emerged during the hearing :

Complainant present in the hearing informed that he was advised to submit certain documents, which have already been submitted by him. He has again submitted these documents on 21.10.2026 to Sh. Narender (DA) to further proceed in the matter.

4. **Recommendations of the Commission**

4.1 Shri Deepak Sachdeva, Administrative Officer, Narela Zone is advised to take note of para 3 above, take further necessary action in the matter, as per rules, in a time bound manner and remain personally present in the Commission on the next date of hearing alongwith Sh. Narender (DA).

4.2 Deputy Commissioner, Narela Zone is advised to ensure that further necessary action in the matter is taken by the concerned officers, as per Rules, in a time bound manner and an Action Taken Report is submitted in the Commission on the next date of hearing.

5. **Next Date of Hearing** : 01.12.2026 at 11.30 A.M.

27/X/26.

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

PGC/2026/A-II/MCD/397 11561 - 563 Dated : 28/10/26

To:

1. Deputy Commissioner, Narela Zone, Municipal Corporation of Delhi, Zonal Office Building, Near Narela Police Station, Delhi – 110040

2. Sh. Deepak Sachdeva, Administrative Officer, Narela Zone, Municipal Corporation of Delhi, Zonal Office Building, Near Narela Police Station, Delhi – 110040

Copy for information to :

Shri Sunil, S/o Late Sh. Om Prakash, Village Rathdhana, Near Kali Mata Mandir, District Sonipat, Haryana- 131001