PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 28.10.2026

Complainant	:	Sh. Upender Kumar
Respondent	:	Director of Education Dte. of Education
Grievance No.	:	PGC/2026/A-II/EDN./669

1. Brief facts of the complaint

Sh. Upender Kumar has filed a grievance in PGC regarding non release of his pension / provisional pension and other admissible retirement benefits following his retirement from Govt. Service on 31.07.2026. He further stated that his medical reimbursement claim, settlement of LTC claims is also pending in accordance with the applicable rules.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 28.10.2026, wherein the following were present :

Complainant : Present

Respondent : Absent

Neither anyone was present from the Directorate of Education, Govt. of NCT of Delhi nor any status report was submitted. This has been viewed adversely by the Commission and displeasure of the Commission is conveyed to the Director of Education.

3. Recommendations of the PGC

3.1 Principal, Sarvodaya Co-ed Vidyalaya No.1, Shakti Nagar is advised to take note of para 2 above, take necessary action to resolve the grievance of the

complainant and remain personally present in the Commission on the next date of hearing along with an Action Taken Report.

3.2 Director, Directorate of Education is advised to take note of para 2 above and direct the concerned officers to take necessary action in the matter and submit an Action Taken Report in the Commission on the next date of hearing.

4. Next Date of Hearing : 18.11.2026 at 11.30 A.M.

(R.P.UPADHYAYA), IPS(RETD.)
MEMBER

No. PGC/2026/A-II/EDN./669 11748-750 Dated: 2/11/26

Copy to:

1. Director of Education, Directorate of Education, GNCT of Delhi, Old Sectt., Delhi- 110054
2. Principal, Sarvodaya Co-ed Vidyalaya No.1, Govt. of NCT of Delhi, Shakti Nagar, Delhi - 110007

Copy for information to :

Shri Upender Kumar, Flat No. 877, Type-III, DA Flats, Gulabi Bagh, Delhi - 110007