PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 21.10.2026

Complainant	:	Shri Vijay Kumar
Respondent	:	Deputy Commissioner, Rohini Zone, Municipal Corporation of Delhi
Grievance No.	:	PGC/2024//A-II/MCD/179

1. Brief Facts of the Complaint

Shri Vijay Kumar has filed a grievance in PGC regarding illegal coaching centers running on top floors of multi storey building without any fire safety clearance putting students' lives at risk.

1. Economics classes by Jatin Rajpal P.No. 304,305 & 306, 3rd Floor Vikas Surya Plaza, near Naharpur Village Road, Sector-7, Rohini, Delhi-110085.

2 Physics classes by Puneet Kumar, P.No. 301-302, 3rd Floor, Vikas Surya Plaza, near Naharpur Village Road, Sector-7, Rohini, Delhi-110085.

3 Ajay Dang classes with address as 614, SG Shopping Complex, D.C. Chowk, Sector-9, Rohini, Delhi – 110085.

2. Proceedings in the Public Grievances Commission

The PGC has convened 11th hearing in the matter on 21.10.2026 wherein the following were present :-

Complainant	:	Absent
Respondent	:	Shri Anurag Shandilya, AE/B-I/Rohini Zone, MCD Sh. Jaiveer Arya, Dire Operator, DFS

3. Relevant facts that emerged during the hearing

3.1 Sh. Anurag Shandilya, Asstt. Engineer (B)-I, Rohini Zone, Municipal Corporation of Delhi was present in the hearing and submitted a status report stating that :

"ACTION TAKEN / STATUS REPORT ON BEHALF OF BUILDING DEPARTMENT, ROHINI ZONE IN RESPECT OF COMPLAINT REGARDING ILLEGAL COACHING CENTERS RUNNING ON TOP FLOORS OF MULTI STOREY BUILDING WITHOUT ANY SAFETY CLEARANCE PUTTING STUDENTS LIVES AT RISK

1. *That the present matter is pending adjudication before the Hon'ble Commission and Next date of hearing in the same is 21.10.2026.*
2. *That vide order dated 10.09.2026 Hon'ble Commission directed respondent i.e. MCD to take further necessary action in the present matter and file action taken report before the Commission on the Next Date of Hearing. That in compliance of the said direction the present action taken / status report is being filed before the Hon'ble Commission.*
3. *That it is pertinent to mention here, in continuation of the status already filed before the Hon'ble Commission, it is further submitted that a letter has been sent to Deputy Director (Building Section), Delhi Development Authority vide No. EE(B)-I/NWZ/2026/140 dated 28.09.2026, whereby "it is requested to inform as to whether the building activities of S.G. Shopping Complex, DC Chowk, Sector-9, Rohini, Delhi has been handed over to MCD by the DDA or not, so that direction of Hon'ble PGC dated 10.09.2026 could be complied with." But till date no response / reply has been received from the DDA."*

3.2 Shri Jaiveer Arya, Fire Operator, Delhi Fire Service was present in the hearing and informed that the matter is again listed for hearing before Hon'ble L.G. of Delhi on 21.10.2026.

4. Recommendations of the PGC

4.1 Asstt. Div. Officer, Delhi Fire Service is advised to take further necessary action in the matter as per orders of the Hon'ble L.G., Delhi and submit an Action Taken Report in the Commission on the next date of hearing.

4.2 Director, Delhi Fire Services is advised to ensure that further necessary action in the matter, as per orders of the Hon'ble L.G., Delhi is taken by the concerned officers and an Action Taken Report is submitted in the Commission on the next date of hearing.

4.3 Ex. Engineer (B), Rohini Zone, MCD is advised to take further necessary action in the matter as per the provisions of the DMC Act to take the matter to a logical conclusion and submit an Action Taken Report in the Commission on the next date of hearing.

4.4 Deputy Commissioner, Rohini Zone, Municipal Corporation of Delhi is advised to ensure that further necessary action in the matter, as per provisions of the DMC Act, is taken by the concerned officers and an Action Taken Report is submitted in the Commission on the next date of hearing.

5. Next Date of Hearing : 03.12.2026 at 11.30 A.M.

4/11/26

(R.P. UPADHYAYA), IPS (RETD.)
MEMBER

F.No. PGC/2026/A-II/MCD & DFS/179 12076-12080 Dated 4/11/26

To :

1 Deputy Commissioner, Rohini Zone, Municipal Corporation of Delhi, Zonal Office Building, Near Rajiv Gandhi Cancer Hospital, Sector-5, Rohini, Delhi-110085.

2 Director, Delhi Fire Services, Barakhamba Road, New Delhi – 110001

3 Ex. Engineer (B), Rohini Zone, Municipal Corporation of Delhi, Zonal Office Building, Near Rajiv Gandhi Cancer Hospital, Sector-5, Rohini, Delhi-110085.

4 Assistant Divisional Officer, Delhi Fire Services, Fire Station, Rohini, Sector-5, Delhi-110085.

Copy for information to :-

Shri Vijay Kumar, E-215 A, Lawyers Chamber Block, Karkardooma Courts, Delhi-110032.