PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 05.11.2026

Complainant	:	Sh. Vikram Singh
Respondent	:	Deputy Commissioner, Shahadara South Zone, MCD
Grievance No.	:	PGC/2026/A-II/MCD/670

1. **Brief facts of the complaint**

Sh. Vikram Singh has filed a grievance in the Commission regarding incomplete construction work of road at Dr. Ambedkar Marg, Mandawali, Delhi – 110092 and inaction of the offices of Maintenance Division of Shahadara South Zone, Municipal Corporation of Delhi. This incomplete work of road construction is leading to security risk to the children and old age people of the locality.

2. **Proceedings in the Public Grievances Commission**

The PGC has convened first hearing in the matter on 05.11.2026, wherein the following were present :

Complainant	:	Present
Respondent	:	Absent

Neither anyone was present from the Shahadara South Zone, Municipal Corporation of Delhi nor any status report was submitted. This has been viewed adversely by the Commission and displeasure of the Commission is conveyed to the Deputy Commissioner, Shahadara South Zone, Municipal Corporation of Delhi.

3. **Recommendations of the PGC :**

Deputy Commissioner, Shahadara South Zone is advised to take note of para 2 above and ensure that necessary action in the matter is taken by the concerned

officers and an Action Taken Report is submitted in the Commission on the next date of hearing.

4. **Next Date of Hearing** : 16.12.2026 at 11.30 A.M.

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2026/A-II/MCD/670/ 12765-766 Dated: 13/11/26

To:

Deputy Commissioner, Shahadara South Zone, Municipal Corporation of Delhi, 419 Udyog Sadan, Patparganj Industrial Area, Delhi - 110092

Copy for information to :

Shri Vikram Singh, 657/366, Dr. Ambedkar Marg, Mandawali, Delhi - 110092