PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 03.11 2026

Complainant	:	Smt. Lisa Mohanan,
Respondent	:	Deputy Commissioner Nazafgarh Zone, MCD
Grievance No.	:	PGC/2025/MCD/61

1. Brief facts of the complaint

Smt. Lisa Mohanan has filed a grievance in PGC regarding Illegal & unauthorized construction in Flat No. 102, Block 13, Sector-19B, Sanskriti Apartment, Dwaka.

2. Proceedings in the Public Grievances Commission

The PGC has convened 15th hearing in the matter on 03.11.2026 wherein neither anyone was present from the Nazafgarh Zone nor any status report was submitted. This has been viewed adversely by the Commission and displeasure of the Commission is conveyed to the Deputy Commissioner, Nazafgarh Zone.

3. Recommendations of the PGC

3.1 Ex. Engineer (B), Nazafgarh Zone, Municipal Corporation of Delhi is advised to take note of para 2 above and take further necessary action in the matter as per provisions of the DMC Act, in a time bound manner.

3.2 Deputy Commissioner, Nazafgarh Zone, Municipal Corporation of Delhi is advised to take note of para 2 above and ensure that further necessary

action in the matter is taken by the concerned officers as per provisions of the DMC Act.

With the above recommendations the matter stands closed at the level of the Commission.

04/11/26.

(R.P.UPADHYAYA)IPS (RETD.)
MEMBER

No. PGC/2025/MCD/61/ 12074-12075 Dated: 4/11/26

To:

1, Deputy Commissioner, Nazafgarh Zone, Municipal Corporation of Delhi, Zonal Building, Near Dhansa Stands, New Delhi – 110043

2. Ex. Engineer (B), Nazafgarh Zone, Municipal Corporation of Delhi, Room No. 119, 120 & 121, Ist Floor, Zonal Building, Near Dhansa Stands, New Delhi – 110043