PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 29.10.2026

Complainant	:	Smt. Rajni,
Respondent	:	Deputy Commissioner, Central Zone, Municipal Corporation of Delhi
Grievance No.	:	PGC/2025/MCD/76

1. Brief facts of the complaint

Smt. Rajni has filed a grievance in the Commission regarding unauthorized construction on 4th floor, without sanctioned plan from MCD, by Sh. Kamal Kishore, R/o 164, Sarai Jullena, New Delhi – 110025. The matter was closed vide hearing of the Commission held on 05.08.2025 advising the Municipal Corporation of Delhi to take further necessary action in the matter as per provisions of the DMC Act and submit an Action Taken Report. Complainant vide her letter dated 02.01.2026 informed that no further action has been taken by the department and requested for re-opening of the case. The Commission decided to re-open the case.

2. Proceedings in the Public Grievances Commission

After re-opening the PGC has convened 7th hearing in the matter on 29.10.2026, wherein the following were present :

Complainant	:	Absent
Respondent	:	Sh. Nitin Bharti Asstt. Engineer (B) Central Zone/MCD

3. **Relevant Facts that emerged during the hearing :**

Sh. Nitin Bharti, Asstt. Engineer (B), Central Zone was present in the hearing and submitted a status report stating that :

"Report in respect of Grievance Petition of Smt. Rajni pertaining to unauthorised construction on 4th floor at property No. 164, Saraia Jullena, New Delhi-110025.

Most Respectfully Showeth:-

Present status report is being filed in compliance of the directions of this Hon'ble Commission passed on 09.09.2026 and in furtherance of earlier reports filed by this department, and the same is as under:-

i. That, during the proceedings on 09.09.2026, it was directed by this Hon'ble Commission that Ex. Engineer (Bldg.) is advised to take further necessary action in the matter per provisions of the DMC Act and order of Hon'ble ATMCD and submit an action taken report on the next date of hearing.

ii. That, pursuant to aforesaid directions, actions against subject property were planned against for 14.08.2026, 11.09.2026 and 14.10.2026, but these actions could not be executed, due to non-availability of police force. Copies of letters issued by PS Bharat Nagar regarding non-availability of Police Force on these dates are enclosed herewith for kind perusal of this Commission.

Report is submitted please."

4. **Recommendations of the Commission** :

4.1 Ex. Engineer (Building-III), Central Zone is advised to take further necessary action in the matter as per provisions of the DMC Act and orders of Hon'ble ATMCD and submit an Action Taken Report in the Commission on the next date of hearing.

4.2 Deputy Commissioner, Central Zone is advised to ensure that further necessary action in the matter is taken by the concerned officers and an Action Taken Report is submitted in the Commission on the next date of hearing.

5. **Next Date of Hearing** : 10.12.2026 at 11.30 A.M.

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2025/MCD/76/ 11908-910 Dated: 3/11/26

To:

1. Deputy Commissioner, Central Zone, Municipal Corporation of Delhi, G-1, Shiv Mandir Marg, Block-G, Lajpat Nagar-1, Jal Vihar, New Delhi - 110024

2. Ex. Engineer (B-III), Central Zone, Municipal Corporation of Delhi, G-1, Shiv Mandir Marg, Block-G, Lajpat Nagar-1, Jal Vihar, New Delhi - 110024

Copy for information to :

Smt. Rajni, W/o Sh. Nand Kishore Sharma, R/o H.No.164, Sarai Jullena, New Delhi – 110025.