PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.10.2026

Complainant	:	Ms Soni Devi,
Respondent	:	Deputy Commissioner, Shahadara South Zone, MCD
Grievance No.	:	PGC/2026/MCD/522

1. Brief facts of the complaint

Ms Soni Devi has filed a grievance in PGC regarding abandoning of cows at roundabout, DDA Community Centre, New Lahore, Shastri Nagar by Krishna, Ajay, Afzal, residents of Rani Garden. These cows cause security risk to the passersby. Inspite of so many complaints to the Veterinary Department of Shahadara South Zone no action is being taken and the matter is being worsened day by day.

2. Proceedings in the Public Grievances Commission

The PGC has convened fourth hearing in the matter on 22.10.2026, wherein neither the complainant nor any representative from Shahadara South Zone was present.

3. Recommendations of the PGC

Dy. Director of Veterinary Services, Shahadara South Zone is advised to take regular actions to make the area safe for public.

With the above directions the matter stands closed at the level of the Commission.

23/10/26

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2026/MCD/522/ 11630-631 Dated : 29/10/26

To:

Deputy Director, Veterinary Department, Shahadara South Zone, Zonal Office Building, 419, Udyog Sadan, Patparganj Industrial Area, Delhi – 110092. (011-22303700)

Copy for information to :

Ms Soni Devi, R/o Flat No. 181/F, Pocket-I, Mayur Vihar, Phase-I, Delhi - 110091