PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 04.11.2026

Complainant	:	Smt. Tilat Anis Zaman
Respondent	:	Dy. Commissioner, South Zone, MCD
Grievance No.	:	PGC/2026/A-II/MCD/521

1. Brief facts of the complaint

Smt. Tilat Anis Zaman filed a grievance in PGC regarding allotment of alternative PC Booth/Tehbazari to the applicant, widow of Late Anis Zaman as the earlier allotted site was taken over by the MCD to make passage for parking of private vehicles and the kiosk was demolished by the MCD and promise was made for allotment of alternative site in the year 2019.

2. Proceedings in the Public Grievances Commission

The PGC has convened 4rd hearing in the matter on 04.11.2026 wherein the following were present :

Complainant	:	Present
Respondent	:	Sh. Kuldeep Nayar, Administrative Officer, South Zone, MCD

3. Relevant facts that emerged during the hearing :

Shri Kuldeep Nayar, Administrative Officer, South Zone was present in the hearing and informed that the file has been cleared by the HQ but the same is

not received in the Zone yet. Once the file is received, further necessary action in the matter will be taken as per advice of the HQ.

4. Recommendations of the PGC

4.1 Administrative Officer, South Zone is advised to take further necessary action as per Rules to decide the matter and remain personally present in the Commission on the next date of hearing alongwith an Action Taken Report.

4.2 Deputy Commissioner, South Zone is advised to ensure that necessary action in the matter, as per Rules, is taken by the concerned officers and an Action Taken Report is furnished in the Commission on the next date of hearing.

5. Next Date of Hearing : 15.12.2026 at 11.30 A.M.

(R.P.UPADHYAYA), IPS (RETD.)
MEMBER

No. PGC/2026/MCD/521/ 12349-351 Dated : 9/11/26

To:

1. Deputy Commissioner, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi – 110017
2. Administrative Officer, South Zone, Municipal Corporation of Delhi, Green Park, New Delhi – 110017

Copy for information to :

Smt. Tilat Anis Zaman, W/o Late Anis Zaman, F-24, Gali No.3, First Floor, Jagatpuri, Delhi – 110051