

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 5th October, 2026

Complainant : Shri Sushil Kumar

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi
Through :

Shri Ratnesh Ranjan, PGC, GBSSS, Bindapur
Ms. Harpreet Kaur, DDE, Zone-18
Shri Sanjay Lakra, Principal, GBSSS, Bindapur

Grievance No. : PGC/2026/A-II/DoE/598

1. Brief Facts of the Case

The complainant Shri Sushil Kumar has filed a grievance in the Commission stating that his father, late Shri Gyan Singh passed away on 2.12.2015. He was working at Govt. Boys Senior Secondary School, Bindapur, New Delhi-110059. Due to ill health, he came to the village and took treatment, but he passed away. He also stated that all the relevant documents were submitted to the DDO, Bindapur school, but till now his mother has not received any benefits or assistance including pension, fund, insurance, service benefits etc.

2. Facts emerged during the hearing

2.1 Ms. Harpreet Kaur, DDE, Zone-18, Shri Ratnesh Ranjan, PGC, GBSSS, Bindapur and Shri Sanjay Lakra, Principal, GBSSS, Bindapur are present and submitted action taken report under the signature of HOS/DDO, GBSSS-Bindapur, stating the following :-

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1. Sh. Gian Singh, Peon was posted in this school for only Pay purpose and he was physically posted at District (West-B).

2 Sh Gian Singh, Peon was on leave from 16/05/2011 to 21/05/2011 to visit his home town but did not report to duty. As per the Order dated 06/10/2012 of DDE (West- B), he was removed from the service as per rule 19(II) of CCS (GCA) rules 1965.

3 As per Account functionary of District (West -B) that he is not entitled to Pension, Gratuity or Leave Encashment. However, GPF/CPF (if any) and lump amount of accumulation in his service fund of Group Insurance Scheme may be payable.

4.. After discussion with PAO-18 and on the basis of old records of concerned employee, the Final payment of GPF and insurance of Saving Fund (UTGIES) are prepared and have been submitted to PAO-18 on 21.9.2026, as per details :

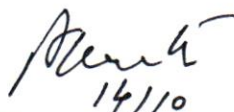
- (a) Authority for final payment of GPF –Rs. 2,33,688/-
- (b) Insurance and Saving Fund of UTGIES –Rs. 15,123/0.

3. Directions of PGC

3.1 The Public Grievances Commission appreciates the excellent work done by the Education Department to resolve the grievance of the complainant.

3.2 Thus, with the intervention of the Commission, the grievance of the complainant has been resolved by the Education Department. The Commission has, therefore, decided to close the case in PGC.

PRATYUSH KANTH
MEMBER
Public Grievances Commission
Govt. of NCT of Delhi
M-Block, Vikas Bhawan,
New Delhi-110002


14/10
(PRATYUSH KANTH)
MEMBER(PGC)

F.No. PGC/2026/A-II/DoE/598 11105-107

Dated : 15/10/26

- 1 The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
- 2 The Technical Officer, PGC with the direction to upload the same on the website of PGC
- 3 Shri Sushil Kumar, S/o Late Shri Gyan Singh, Village Juriya, District Kanpur Rural, Uttar Pradesh-209302 (Mob. No. 9453139905)